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CAMPUS MAP inside back cover
TWO CONVENIENT LOCATIONS
JUST MINUTES FROM CAMPUS!

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TOPS on Nottingham accepts OCMP!

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A MESSAGE FROM THE CHANCELLOR

I am so pleased to welcome you to the Syracuse University community. I know this is an incredibly exciting time for you and your student as you prepare together for the transition to college life. This booklet should answer any lingering questions you might have. But I hope it also reassures you that your child will be in very capable hands every step of the way of this exciting journey.

It is a journey that will be informed by dedicated faculty and caring staff who are committed to ensuring that our students have a successful college experience. Our faculty are not only accomplished scholars; they are also passionate teachers who care about their students and take the time to get to know them. They engage their students in exciting research and innovative learning experiences and teach them to think critically. In the process, students learn to question what they think they know and to collaborate across disciplines in search of solutions to complex problems.

Our students also have great opportunities to interact with peers from very different life experiences. Our incoming class comes from across the United States and around the world. They come here because they are hungry for the skills and knowledge they need to succeed and to make a distinctive difference in the world. They want to become the best they can be, and we are eager to help them achieve that goal.

As our newest students begin this great adventure, they will have counselors and advisors to help them and faculty who know their name and their aspirations. But higher education is a collaborative process in which you will continue to play an important part. I look forward to getting to know your son or daughter over the coming weeks, months, and years. Thank you for entrusting your child to Syracuse University. We will do our best to honor that trust all along this momentous life journey.

Sincerely,

Kent Syverud
Chancellor and President
Syracuse University
FROM THE ASSISTANT VICE PRESIDENT OF STUDENT AFFAIRS

As we welcome your son or daughter to Syracuse University, we also welcome you as the newest members of our SU community. The SU Parents Office is here to promote awareness of, and involvement in, your student’s educational experience. Together, we can make the most of your new role. Syracuse University is unique in many ways. One of those ways is to have an office just for you—the parents of our students—within the Division of Student Affairs.

We urge you to take an active role in your student’s SU experience. By sharing academic and social activities, you will experience the same excitement, discoveries, challenges, and changes your son or daughter encounters at college. The Parent and Family Resource Handbook is designed to address your questions about a broad range of concerns, including academic affairs, housing and residence life, social activities, health services, and other matters that form the fabric of your student’s life on campus. In the pages that follow, you will discover resources and services that can help you and your student get the most out of the Syracuse experience. The information included in this handbook, along with a variety of other important data, can be found on the Parents Office web page at parents.syr.edu.

I invite you to call or e-mail the Parents Office with your questions and concerns. When visiting our campus, please stop by and introduce yourself. I look forward to Syracuse Welcome and Family Weekend, when I can meet many of you and personally welcome you as SU parents.

Fondly,

Colleen O’Connor Bench
Assistant Vice President, Student Affairs
228F Schine Student Center
Syracuse, NY 13244-1120
443-1200
cobench@syr.edu
parents.syr.edu
USEFUL NUMBERS

All telephone area codes throughout this booklet are 315 unless otherwise specified.

**SELECTED SYRACUSE UNIVERSITY ACADEMIC OFFICES**

Architecture, School of
soa.syr.edu 443-2256

Arts and Sciences, The College of
thecollege.syr.edu 443-3150

Continuing Education/Summer Sessions
uc.syr.edu 443-3273

Disability Services, Office of
disabilityservices.syr.edu 443-4498

Education, School of
soe.syr.edu 443-4751

Engineering and Computer Science,
College of
eng-cs.syr.edu 443-2545

Environmental Science and Forestry,
SUNY College of
esf.edu 470-6500

Information Studies, School of
ischool.syr.edu 443-2911

Management,
Martin J. Whitman School of
whitman.syr.edu 443-2361

Public Communications,
S.I. Newhouse School of
newhouse.syr.edu 443-3627

Registrar’s Office
registrar.syr.edu 443-2422

Sport and Human Dynamics,
David B. Falk College of
falk.syr.edu 443-5582

SU Abroad
suabroad.syr.edu 443-3471

Supportive Services, Office of
oss.syr.edu 443-3867

Tutoring and Study Center
tutoring.syr.edu 443-2005

Visual and Performing Arts, College of
vpa.syr.edu 443-8070

**SELECTED ADMINISTRATIVE OFFICES**

Admissions, Office of
admissions.syr.edu 443-3611

Bird Library, General Reference
library.syr.edu 443-2093

Bookstore
bookweb.syr.edu 443-9900

Bursar Operations
bursar.syr.edu 443-2444

Carrier Dome Box Office
carrierdome.com 443-2121

Center for Career Services
careerservices.syr.edu 443-3616

Chancellor’s Office
chancellor.syr.edu 443-2235

Counseling Center
counselingcenter.syr.edu 443-4715

Equal Opportunity, Inclusion,
and Resolution Services
syr.edu/hcd/
equal-opportunity.html 443-1520
USEFUL NUMBERS

Financial Aid and Scholarship Programs, Office of
First-Year and Transfer Programs,
Office of FIXit

Financial Aid and Scholarship Programs, Office of financialaid.syr.edu 443-1513
First-Year and Transfer Programs, Office of newtosu.syr.edu 443-1012
FIXit fixit.syr.edu 443FIX-IT (3-4948)

Food Services

Food Services foodservices.syr.edu 443-3803
Fraternity and Sorority Affairs

Fraternity and Sorority Affairs fasa.syr.edu 443-2718
Ann and Alfred Goldstein Student Center

Ann and Alfred Goldstein Student Center scps.syr.edu/goldstein-student-center 443-1990
Health Services

Health Services health.syr.edu 443-2666
Hendricks Chapel

Hendricks Chapel hendricks.syr.edu 443-2901
Hildegarde and J. Myer Schine Student Center

Hildegarde and J. Myer Schine Student Center scps.syr.edu/schine-student-center 443-1985
Housing, Meal Plan, and I.D. Card Service Center for

Housing, Meal Plan, and I.D. Card Service Center for housingmealplans.syr.edu 443-2721
Information and Technology Services Help Line

Information and Technology Services Help Line its.syr.edu 443-2677
SU Information/Operator

SU Information/Operator directory.syr.edu 443-1870
Lillian and Emanuel Slutzker Center for International Services

Lillian and Emanuel Slutzker Center for International Services international.syr.edu 443-2457
Lesbian, Gay, Bisexual, and Transgender Resource Center

Lesbian, Gay, Bisexual, and Transgender Resource Center lgbt.syr.edu 443-3983
Multicultural Affairs, Office of Multicultural Affairs, Office of multicultural.syr.edu 443-9676
Off-Campus and Commuter Services, Office of

Off-Campus and Commuter Services, Office of offcampus.syr.edu 443-5489
Parents Office

Parents Office parents.syr.edu 443-1200
Parking and Transit Services Parking and Transit Services parking.syr.edu 443-4652
Public Safety, Department of Public Safety, Department of publicsafety.syr.edu 443-2224
Recreation Services, Department of Recreation Services, Department of recreationservices.syr.edu 443-4386
Residence Life, Office of Residence Life, Office of orl.syr.edu 443-3637
Student Affairs, Office of the Senior Vice President

Student Affairs, Office of the Senior Vice President students.syr.edu 443-4263
Student Assistance, Office of Student Assistance, Office of syr.edu/currentstudents/studentassistance.html (443-HELP)

Student Centers and Programming Services Student Centers and Programming Services scps.syr.edu 443-4240
Student Employment Student Employment hrses.syr.edu 443-2268
USEFUL NUMBERS

RESIDENCE HALLS (NORTH CAMPUS) MAIN DESK NUMBERS

Booth Hall  443-1961
Brewster/Boland Halls  443-3011
Brockway Hall  443-5935
Day Hall  443-2118
DellPlain Hall  443-2002
Ernie Davis Hall  443-0044
Flint Hall  443-2412
Haven Hall  443-3381
Kimmel/Marion Halls  443-3103
Lawrinson Hall  443-3521
Lyons Hall  443-2978
Sadler Hall  443-2906
Shaw Hall  443-2978
Walnut Hall/Washington Arms  443-1313
Watson Hall  443-2987

SOUTH CAMPUS

Housing Office  443-2567
Ann and Alfred Goldstein Student Center  443-1990
Skyhalls  443-7675

AREA LODGING

For more information, please contact the Syracuse Convention and Visitors Bureau at 800-234-4797 or 315-470-1910 or visit the web site at www.visitsyracuse.org.

LOCAL HOSPITALS

Upstate University Hospital at Community General  492-5000
Crouse Hospital  470-7511
St. Joseph’s Hospital Health Center  448-5113
University Hospital of SUNY Upstate Medical University  464-5158
About the Parents Office

The Parents Office staff is here to listen to you, to help you evaluate any problems you might encounter, help you weigh your options, and determine which campus office or service can be most helpful. Like you, we want to ensure your student has a congenial environment conducive to achievement. Our mutual aim is to help students help themselves. By dealing with life in this new and highly diverse community, which is larger than many hometowns, students learn to cope with the world that awaits them. Learning life skills is part of what being at Syracuse University is all about.

The Parents Office has another purpose as well: to help you become involved in your student’s Syracuse experience. By sharing academic and social activities, you can experience some of the excitement and discoveries with your son or daughter. This sharing strengthens old bonds and creates new ones, and makes it easier for you to understand and support your student.

Call, e-mail, visit our social media accounts, or make an appointment to stop in during a visit to campus. We are University-smart: We can put you in touch with the correct office or person, saving you and your student time and frustration.

History

The Syracuse University Parents Office was started in 1972 by Chancellor Melvin Eggers. The intention of the office was to provide parents, who were contributing more financial resources to their student’s education, with a way to connect with the University. It was among the first of its kind. The first director was Lib Brown, who was followed by Grace Severino and then Colleen Bench in 1993. Although the office has changed over the years, it is still a reliable and important resource for communicating vital information to parents and families at Syracuse University. We plan events such as Family Weekend and intervene in crisis situations as necessary.

Family Weekend

Family Weekend 2015 is scheduled for September 25-27, 2015. The full schedule of events, registration information, and related information are available on our web site at parents.syr.edu/family-weekend.
Emergency Contact Data on MySlice
Did you know that many SU students choose to leave their emergency contact data screen blank? We believe that it is because they do not want us sharing information with their parents/family members without their permission; that, of course, is illegal, and not the purpose of this data screen at all.

The emergency contact data on MySlice is used by University personnel for notification of someone in case of emergency if the student is unable to do so him/herself. The University does not mandate that this contact be a parent or guardian; it can be another relative or even a friend. The most important part is that this section is NOT left blank.

Please ask your student to check his/her MySlice account and ensure that the emergency contact information includes your contact information (or that of someone who can respond on your behalf in case the student cannot contact you directly).

If you have any questions about this, please do not hesitate to call the Parents Office at 315-443-1200. Many thanks for your attention to this important matter.

CONNECTING WITH US
When you are not on campus, there are several ways in which you can stay informed about Syracuse University and the Parents Office. Please engage with us via the following social media outlets or via telephone (315-443-1200) or e-mail (parents@syr.edu).

FIND US ON FACEBOOK
Syracuse University: www.facebook.com/syracuseuniversity
SU Parents Office fan page: www.facebook.com/SUParentsOffice
SU Parents Office group: www.facebook.com/groups/100817824934/

FOLLOW US ON TWITTER
SU Parents Office: @SUParents
FERPA (Family Educational Rights and Privacy Act)

The Family Educational Rights and Privacy Act (FERPA) (20 U.S.C. § 1232g; 34 CFR Part 99) is a Federal law that protects the privacy of student education records. The law applies to all schools that receive funds under an applicable program of the U.S. Department of Education.

FERPA gives parents certain rights with respect to their children’s education records. These rights transfer to the student when he or she reaches the age of 18 or attends a school beyond the high school level. Students to whom the rights have transferred are “eligible students.”

Schools may disclose, without consent, “directory” information such as a student’s name, address, telephone number, date and place of birth, honors and awards, and dates of attendance. However, schools must tell parents and eligible students about directory information and allow parents and eligible students a reasonable amount of time to request that the school not disclose directory information about them. Schools must notify parents and eligible students annually of their rights under FERPA. The actual means of notification (special letter, inclusion in a PTA bulletin, student handbook, or newspaper article) is left to the discretion of each school.

Source: www2.ed.gov/policy/gen/guid/fpco/ferpa/index.html

Student educational records are strictly confidential and protected by the Family Education Rights and Privacy Act. Information cannot be shared without the written consent of the student. Students can sign a FERPA waiver/release with their home school/college so that parents can speak to the school/college about academic concerns. For conduct records, a FERPA waiver/release must be on file with the Office of Student Rights and Responsibilities. For health-related information (physical and mental health), consent to share details with parents must be given for each encounter. For more detailed information about FERPA, you may contact the Registrar’s Office at 315-443-2422. For more detailed information about HIPAA, you may contact Health Services at 315-443-2666.

If you want regular access to your student’s class schedule, end-of-semester grade reports, and Bursar and Financial Aid information, your student should create a “Share My Access” account for you rather than sharing his/her MySlice username and password with you. They control the access, so if you are unable to view something, check with your student.
Living in the Residence Halls and Commuting to Campus

Often students feel as if they don’t belong during their first few weeks on campus. Making efforts to learn more about their roommates, those in their residence hall community, and those who commute from their local homes will help them to feel more connected. Commuters may be interested in connecting with the Office of Off-Campus and Commuter Services to meet other students and take advantage of commuter services; and residential students may consider involvement in hall government or the Residence Hall Association (RHA). All students are invited and encouraged to join one or more of over 300 recognized student organizations on campus.

If residents need direction or assistance, each residence hall has resident advisors (RAs—at least one per floor, an upper-level student), and live-in professional staff members, residence directors, and assistant residence directors, of whom they can ask questions and with whom they can discuss concerns. They are a valuable resource for your student, and building rapport with them can help your student feel connected to the Syracuse University community. Before leaving campus at the end of Syracuse Welcome, learn and record the names and contact information for the professional staff members in your student’s residence hall.

Your son or daughter has the responsibility to be an upstanding citizen of the floor community, the residence hall community, and the University community. This means that students must abide by University policies—specifically the Code of Student Conduct and the Academic Integrity Policy. In addition, students should be respectful of those around them and attempt to find peaceful resolutions to conflicts. If, for instance, a difficult
roommate situation escalates, the student should seek out his resident advisor for assistance in resolving the problem. If the situation continues to be unmanageable, the RA can suggest the next steps for your student to take. Most importantly, you should allow your student to handle this situation on his or her own. It may be frustrating to watch your student struggle with such a challenge, but she will learn a lot about the University and herself in the process.

Life Skills for Successful College Students

While students are different, all will face a challenge at some point during their college career. Some of the key elements they will need to successfully navigate to Commencement are:

**SELF-CARE**
Students should be conscientious about balanced and healthy eating and physical fitness. They should be aware of and attentive to their emotional needs.

**TIME MANAGEMENT**
Effective time management blends good decision-making abilities and an understanding of personal needs within the context of a schedule. It is important that your student has a basic understanding of his parameters (e.g., class schedule, wake-up time, sleep time, time for socializing) and ability to set priorities. Scheduling study time, recreational time, and even meal times is important to your student’s success. Many experts on orientation and transitional issues suggest that first-year students maintain a log during the first semester to track how they use their time.

**MAKING CONNECTIONS**
One of the most important things you can encourage your student to do when she arrives on campus is to make connections. Not only should students attempt to meet a variety of people to find out what the campus has to offer, but they should also make an effort to meet and build relationships with at least one faculty or staff member on campus. Having a support network or trusted resource on campus is critical.

**KNOWLEDGE OF CAMPUS RESOURCES/PROBLEM SOLVING**
There are many specialized offices on campus, but several in particular can assist with general problem solving and advice on resources. These include: the Office of Student Assistance (OSA), the Office of Multicultural Affairs (OMA), the Slutzker Center for International Services (SCIS), and the Office of First-Year and Transfer Programs (FYTP). OSA is located in 306 Steele Hall and can be reached at 443-HELP (4357). OMA is located in 105 Schine Student Center and can be reached at 443-9676. SCIS is located at 310 Walnut Place and can be reached at 443-2457. FYTP is located at 111 Waverly Avenue and can be reached at 443-1012.
Welcome to Syracuse University!

SU Food Services is looking forward to meeting your dining and nutritional needs while you are at Syracuse University.

Enjoy:
- wholesome, delicious food choices,
- convenient locations throughout campus,
- friendly service.

Learn more at:
http://foodservices.syr.edu

SU Food Services
BEING PROACTIVE
Life on campus can be hectic with a full load of classes, extracurricular activities, work, and a social life. Therefore, it is important for your son or daughter to take a proactive approach to his or her own success. Advance planning (looking at the “big picture”) for the entire semester is a good way to begin. Utilizing faculty office hours to discuss progress, giving a supervisor advance notice that she will be away for a particular weekend, and forming study groups with other students early in the semester are just a few ways she can be proactive. If your student mentions that he is having trouble in a class at the beginning of the semester, encourage him to speak with the professor or to seek tutoring as soon as he detects a problem. Waiting until the drop deadline looms, or until he is in serious academic trouble, will create more stress. Staff in the academic advising or student services area of your student’s home school or college can identify appropriate resources.

BEING FLEXIBLE AND ADAPTIVE
Academic and social pressures challenge most students. By managing their time, making connections, being proactive, and knowing campus resources, students are well prepared to adapt to almost any situation. It may require some flexibility on their part, but patience and compromise, in addition to time and knowledge, can be a winning combination. All of these qualities can affect a student’s college experience—whether it is related to a roommate conflict, the registration process, or being academically successful.

SETTING GOALS
Many students arrive at college with no idea about what major they should choose or what they want to do with the rest of their lives. This is perfectly normal—some students change their minds several times as they move through their college career. Most students who end up in college have at least a loosely defined set of goals (i.e., to get a college degree). Setting long-term and short-term goals or having a vision for the future makes it easier for students to plan each day, week, semester, or academic year. Though they are able to revisit and revise their goals as they develop and are exposed to new ideas, having something concrete to work toward makes success that much more sweet.

DEVELOPING FINANCIAL MANAGEMENT SKILLS
The beginning of college may be the first time your student has had her own checking account, credit card, and control over a bank account and paychecks (even though it may be your money in her account). It is probably the first experience that many students have in paying their own bills (e.g., credit cards and cell phones). It is important to discuss budgets, financial expectations and practices, and good credit with your students now—before they get in over their heads. It is important to note that many credit card companies solicit first-year students without requiring co-signature or permission from a parent or supportive family member.
CURIOSITY AND CONNECTING
While it is extremely important that students meet degree requirements, the beginning of college can serve as a time of exploration and a time to begin seriously engaging with faculty around a particular discipline. By choosing a combination of classes that allows students the opportunity to interact with and make connections with faculty and other students, many students are more interested in their studies and find more success.

TRANSITIONING AFTER THE TRANSITION
Returning home after a semester at college can require its own adjustment. Leaving for college and returning home during breaks can yield positive and negative feelings. Students are experiencing a natural separation from family as they develop their own identities and explore their newfound independence.

Remember as your student returns home for holidays and breaks, life at college is probably very different from the life she led at home during high school. Students are now responsible for making many decisions that you may have made for them in the past—what to eat, when to study, the curfew policy. You may notice that your student challenges the rules you have in place at home or even tests you to see how you react. This can be particularly challenging with younger siblings at home.

Though some flexibility is important, it may be a good idea to discuss mutual expectations before your student returns home. Outline your expectations and have a conversation about any concerns that may arise. If questions or conflicts arise and you or your student need help, contact campus resources such as the Counseling Center, the Parents Office, or Hendricks Chapel (pastoral counseling).

Coming back to campus after an extended time away can be exciting for students—they are happy to see friends again and enthusiastic about their new classes. We all have our ups and downs, though—and many students experience these quickly after the start of the spring semester. Students often become homesick (just as they may have at the beginning of the academic year), and as winter sets in they become less active and, possibly, depressed. Be sure to stay supportive and positive. There is more light and brightness with the arrival of spring, so remember to keep this in mind as the second semester begins.

As you might expect, there are going to be situations when your student is feeling stuck in a rut or just needs to try different approaches to make a decision or solve a problem. Despite the challenges he faces, your student will learn a great deal about himself and others by staying focused and solving problems as they arise. Academic workload, roommates, money management, and even food choices may be challenging from time to time. Do keep in mind that Syracuse University cares about your student, too—and we are here to help when you need it.
Attention Syracuse University Students & Families:

Introducing Your Community Concierge!

Beyond The Hill Online Marketplace

Discover...

Local Shops & Grocery • Delicious Cuisine • Clothing
Transportation • A Comfy Hotel Stay • Florist Shops
Banking • Computer Services • Cleaning Services
Housing • Entertainment • Recreation
Gift Ideas • Fantastic Deals!

A Unique Online Marketplace and Convenient Way to Locate Products & Services Quickly & Easily!

beyondthehill.syr.edu

Connecting the Syracuse University Community with Neighboring Businesses and Services.
SUGGESTED READING


Savage, Marjorie. *You’re On Your Own (But I’m Here if You Need Me): Mentoring Your Child During the College Years.* Fireside, 2003.


Woodacre, Margo and Bare, Steffany. *I’ll Miss You Too: An Off-to-College Guide For Parents and Students.* Sourcebooks, Inc., 2006


# Syracuse University Academic Calendar
## Fall 2015 to Spring 2018

### Fall Semester

<table>
<thead>
<tr>
<th></th>
<th>2015</th>
<th>2016</th>
<th>2017</th>
</tr>
</thead>
<tbody>
<tr>
<td>Registration/schedule adjustment (new students)</td>
<td>Sa-Su 8/29-30</td>
<td>Sa-Su, 8/27-28</td>
<td>Sa-Su, 8/26-27</td>
</tr>
<tr>
<td>First day of classes</td>
<td>M 8/31</td>
<td>M 8/29</td>
<td>M 8/28</td>
</tr>
<tr>
<td>Labor Day (no classes)</td>
<td>M 9/7</td>
<td>M 9/5</td>
<td>9/4</td>
</tr>
<tr>
<td>Registration</td>
<td>W-F 11/11-12/18</td>
<td>W-F 11/9-12/16</td>
<td>W-F 11/8-12/15</td>
</tr>
<tr>
<td>Last day of classes</td>
<td>F 12/11</td>
<td>F 12/9</td>
<td>F 12/8</td>
</tr>
<tr>
<td>Reading Days</td>
<td>Sa-Su 12/12-13; a.m. (only) Tu 12/15, Th 12/17</td>
<td>Sa-Su 12/10-11; Tu&amp;Th a.m. 12/13,12/15</td>
<td>Sa-Su 12/9-10; Tu&amp;Th a.m. 12/12,12/14</td>
</tr>
<tr>
<td>Final examinations</td>
<td>M 12/14, W 12/16, F 12/18; p.m. (only) Tu 12/15, Th 12/17</td>
<td>MWF 12/12,14,16; Tu&amp;Th p.m. 12/13, 12/15</td>
<td>MWF 12/11,13,15; Tu&amp;Th p.m. 12/12, 12/14</td>
</tr>
<tr>
<td>Last day of semester</td>
<td>F 12/18</td>
<td>F 12/16</td>
<td>F 12/15</td>
</tr>
<tr>
<td>Semester break length</td>
<td>31 days</td>
<td>31 days</td>
<td>31 days</td>
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</tbody>
</table>
### Spring Semester

<table>
<thead>
<tr>
<th>Event</th>
<th>2016</th>
<th>2017</th>
<th>2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>Registration for new students</td>
<td>Su 1/17</td>
<td>Su 1/15</td>
<td>Su 1/14</td>
</tr>
<tr>
<td>First day of classes</td>
<td>Tu 1/19</td>
<td>Tu 1/17</td>
<td>Tu 1/16</td>
</tr>
<tr>
<td>Martin Luther King Day (no classes)</td>
<td>M 1/18</td>
<td>M 1/16</td>
<td>M 1/15</td>
</tr>
<tr>
<td>Spring break</td>
<td>Su-Su 3/13-20</td>
<td>Su-Su 3/12-19</td>
<td>Su-Su 3/11-18</td>
</tr>
<tr>
<td>Last day of classes</td>
<td>Tu 5/3</td>
<td>Tu 5/2</td>
<td>Tu 5/1</td>
</tr>
<tr>
<td>Reading Days</td>
<td>W 5/4; Sa-Su 5/7-8</td>
<td>W 5/3; Sa-Su 5/6-7</td>
<td>W 5/2; Sa-Su 5/5-6</td>
</tr>
<tr>
<td>Final examinations</td>
<td>Th-F 5/5-6; M-W 5/9-11</td>
<td>Th-F 5/4-5; M-W 5/8-10</td>
<td>Th-F 5/3-4; M-W 5/7-9</td>
</tr>
<tr>
<td>Last day of semester</td>
<td>W 5/11</td>
<td>W 5/10</td>
<td>W 5/9</td>
</tr>
<tr>
<td>Commencement</td>
<td>Su 5/15</td>
<td>Su 5/14</td>
<td>Su 5/13</td>
</tr>
</tbody>
</table>

### Summer Semester

<table>
<thead>
<tr>
<th>Event</th>
<th>2016</th>
<th>2017</th>
<th>2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>Combined Summer Session</td>
<td>M 5/23-F 8/12</td>
<td>M 5/22-F 8/11</td>
<td>M 5/21-F 8/10</td>
</tr>
<tr>
<td>Memorial Day (no classes)</td>
<td>M 5/30</td>
<td>M 5/29</td>
<td>M 5/28</td>
</tr>
<tr>
<td>Summer Session II</td>
<td>Tu 7/5-F 8/12</td>
<td>Tu 7/3-F 8/11</td>
<td>M 7/2-F 8/10</td>
</tr>
<tr>
<td>Independence Day (no classes)</td>
<td>M 7/4</td>
<td>Tu 7/4</td>
<td>W 7/4</td>
</tr>
</tbody>
</table>
Registering for Classes

The course selection and registration process for new students at Syracuse University is called First Term Enrollment Selections (FTES). Each school or college conducts this process differently and has a different deadline. Remind your student to pay close attention to his/her school or college’s deadline for completing the FTES.

Students are able to select course titles and topics during the FTES process, but not the specific course section. Once the FTES is submitted, an advisor in the school or college will use the FTES to create a fall course schedule and register him/her for classes. Fall course schedules will be available to view on MySlice on August 1. If your student wishes to make changes to his/her schedule, there is time set aside during Syracuse Welcome to meet with an advisor and make those changes.

Currently enrolled students register online via the MySlice portal, student services pagelet. The MySlice portal can be accessed from any Internet-connected computer on or off campus at myslice.syr.edu or at the MySlice link from the Registrar’s Office web site, registrar.syr.edu. The MySlice portal is available 24 hours a day, seven days a week, but scheduled system downtimes do occur. Students may check the announcements pagelet in the MySlice portal for advance notification of downtimes. Support is available during regular University business hours. Returning students have an opportunity to adjust schedules for a brief period before the start of the semester, then for the first week of the semester, beginning the first day of classes.

Numerous computers are available in public computer clusters across campus where students can register; many also register using their own Internet-connected personal computers. The registration period for the fall semester begins in mid-April and ends in mid-May; spring semester registration begins in mid-November and ends in mid-December.

Students unfamiliar with the online registration process can review the registration tutorials at its.syr.edu/myslice/help. Students must use their NetID and password to access the MySlice portal. If they have not used MySlice before, have not activated their account, or have forgotten a password, they can set up a new account or reset their password at the Information and Technology Services web site, netid.syr.edu.
Academic Advising
Advising is a crucial part of the academic experience. Every undergraduate student is paired with a faculty advisor from his/her school/college who assists in planning an academic program. Students meet with their advisors before registering each semester to review curriculum requirements and their progress to date. Many of our schools also have peer advisors or upper-division students who are selected to advise students. Students can visit the student services or academic advising area in their home school/college to change advisors or find professional academic advising assistance.

Changing Majors
Many students begin their college careers with definite goals. However, after looking at the number of disciplines within the University and taking a variety of courses, they may discover a new interest or talent. The process of adding or changing a major within the home college is initiated in the department of the major and/or the dean’s office. Requests to pursue a dual or combined program with a second college are initiated in the college that the student wishes to add.

Units of Credit and Class Standing
The unit of credit represents one class period of approximately 50 minutes each week for 15 weeks, or the equivalent. Most courses have a value of three credits. Class standing is determined by the number of credits passed. The requirements are as follows: freshman, 0-23 credits; sophomore, 24-53 credits; junior, 54-83 credits; senior, 84 credits and above.

A student must be registered for a minimum of 12 credits each semester to be considered full time. Often, full-time status is a criterion for financial aid eligibility. Although the number of credits required for graduation may vary depending on the program, most bachelor’s degree programs require a minimum of 120 credits. Averaged over four years, this is 15 credits per semester. Students should consult the academic advising or student services area in their home college, the records office, or their faculty advisors for specific information.
Grade Point Average (GPA)

The GPA measures a student’s scholastic achievement. Grades range from A to F, with pass/fail options. A pass is not averaged into the student’s GPA. A student’s GPA is calculated by dividing the number of grade points earned by the number of credits carried. Minimally, a student must have at least a C average, or a 2.0, to remain in good academic standing. Good academic standing may vary from college to college. Some colleges may have additional criteria that determine good academic standing.

This example demonstrates how you might calculate a student’s GPA. A student enrolls in two courses during a particular semester; one is a three-credit course for which the student earns a grade of A, and the other is a four-credit course for which the student earns a grade of C+. You must first calculate the student’s grade points by multiplying the number of credits by the grade points earned for each course. In this case 3 x 4.0 = 12.00 and 4 x 2.333 = 9.332. You would then add all the grade points earned (12.00 + 9.332 = 21.332); and add the total credits taken (3 + 4 = 7). Finally, you would divide the total grade points earned by the number of credits taken to determine the GPA for that semester (21.332/7 = 3.047).

Dean’s List

Each school or college maintains a list each semester that includes students who have achieved GPAs above a certain threshold. The number varies by college and is found in the Academic Rules and Regulations publication that can be found here: coursecatalog.syr.edu.

OFFICE OF NEWS SERVICES

The Office of News Services in the Division of Public Affairs highlights Syracuse University’s people, scholarship and events—on campus and across the globe—on its web site, Syracuse University News (news.syr.edu). Visit news.syr.edu/subscribe to sign up for SU Today, a daily e-mail roundup of the latest news. News services recognizes students who have received a distinctive honor by sending press releases, when warranted, to a student’s hometown newspaper. Students can submit their information by completing the Student News form, which can be found at news.syr.edu/honorroll.
Grade Reports and Academic Progress
Students can access their grades via MySlice at the end of each semester. For first-year students only, mid-semester progress reports are also available in MySlice.

Syracuse University does not provide grades or other details about a student’s education record directly to parents because it must comply with the federal Family Educational Rights and Privacy Act (FERPA). Parents/guardians of dependent students (as defined by the Internal Revenue Service), however, do have certain rights of access to students’ education records. For more information, contact the Office of the Registrar at 443-2422.

Family Educational Rights and Privacy Act (FERPA)
The Family Educational Rights and Privacy Act (FERPA) protects the privacy of student education records. It applies to institutions that receive federal funding. Once a student turns 18, this law governs the release of student grades and other information that parents may want to know about his or her college experience. Students may create an account for a parent or other designee to access information such as bursar, financial aid, or class schedules via MySlice. The law allows an institution to disclose student records without consent in particular situations, especially emergencies that affect student health, well-being, or status at the University. Our experience reveals that dealing with students as adults encourages growth. In that spirit, SU deals directly with students in such matters as grades and minor disciplinary infractions.

The best assurance that your student keeps you fully informed is a solid and supportive relationship. Talk with your student as much as possible. If for some reason you are concerned, you can talk to your student’s academic advisor or consult the associate dean or assistant dean for student services within each school or college. Feel free to call them directly, or call us and we can put you in touch.

Academic Probation
Students are placed on academic probation if their cumulative grade point average falls below 2.0 or if they fail to meet additional criteria of their primary or dual college. The dean or assistant dean, in conjunction with the records office, decides on the appropriate probation action to be applied. More information is available through these offices.
### Grading Chart

<table>
<thead>
<tr>
<th>LETTER GRADE</th>
<th>EXPLANATION</th>
<th>GRADE POINTS PER CREDIT</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td></td>
<td>4.0</td>
</tr>
<tr>
<td>A-</td>
<td></td>
<td>3.6666</td>
</tr>
<tr>
<td>B+</td>
<td></td>
<td>3.3333</td>
</tr>
<tr>
<td>B</td>
<td></td>
<td>3.0</td>
</tr>
<tr>
<td>B-</td>
<td></td>
<td>2.6666</td>
</tr>
<tr>
<td>C+</td>
<td></td>
<td>2.3333</td>
</tr>
<tr>
<td>C</td>
<td></td>
<td>2.0</td>
</tr>
<tr>
<td>C-</td>
<td></td>
<td>1.6666</td>
</tr>
<tr>
<td>D</td>
<td></td>
<td>1.0</td>
</tr>
<tr>
<td>D-</td>
<td></td>
<td>0.6666</td>
</tr>
<tr>
<td>F</td>
<td>Failure</td>
<td>0</td>
</tr>
<tr>
<td>AU</td>
<td>Audit</td>
<td>Not Counted</td>
</tr>
<tr>
<td>I</td>
<td>Incomplete</td>
<td>0</td>
</tr>
<tr>
<td>NA</td>
<td>Did not attend/withdraw</td>
<td>Not Counted</td>
</tr>
<tr>
<td>NR</td>
<td>Not required</td>
<td>Not counted</td>
</tr>
<tr>
<td>P</td>
<td>Passing</td>
<td>Not counted</td>
</tr>
<tr>
<td>RM</td>
<td>Remedial</td>
<td>Not counted</td>
</tr>
<tr>
<td>V</td>
<td>Variable length course</td>
<td>Not counted</td>
</tr>
<tr>
<td></td>
<td>grade not yet due</td>
<td></td>
</tr>
<tr>
<td>WD</td>
<td>Withdrew</td>
<td>Not counted</td>
</tr>
</tbody>
</table>

### Academic Support

Students experiencing difficulty may meet with faculty members after class or during scheduled office hours to discuss course requirements and expectations for meeting them. Syracuse University also offers tutoring for undergraduate and graduate students, special summer programs during which students can improve academic skills, and services for students with
disabilities. Students who have difficulties with courses or wish to excel in their courses should become familiar with these offices and should seek the resources they offer:

**TUTORING AND STUDY CENTER**  
111 Waverly Avenue, Suite 220 | 443-2005 | tutoring.syr.edu

The Tutoring and Study Center, a nationally certified program, hires excellent students to become peer tutors and arranges tutorial sessions for students who wish to enhance their learning, maintain good GPAs, or learn course material more deeply. Tutors are recommended by their professors, maintain a flexible schedule, and meet with students at the center or in the library. Information about additional tutoring services available through various schools and colleges may be found at tutoring.syr.edu.

**STUDENT SUCCESS INITIATIVE**  
700 University Avenue, Room 403 | 445-1095 | ssui.syr.edu

The Student Success Initiative (SSUI) is a program committed to the retention of students. It is designed for students dedicated to making a change in their approach to academic and personal development. In partnership with schools and colleges, SSUI provides a comprehensive summer learning community experience that includes personal coaching, study groups, and tutorials, as well as social activities that fully support the development and use of success-oriented skills and strategies.

**OFFICE OF DISABILITY SERVICES**  
804 University Avenue, Room 303 | 443-4498 | disabilityservices.syr.edu

The Office of Disability Services (ODS) provides and coordinates services for students with disabilities. This includes facilitating access to programs and activities, coordinating auxiliary aids and services, and providing access to adaptive technology. The process for obtaining services begins with registering for services and other accommodations. Instructions are available online at disabilityservices.syr.edu under the “Incoming Students” menu item. After registration is received, the office will contact students about a meeting with an ODS counselor, who works in collaboration with the student to determine necessary accommodations through individualized discussion and to develop an accommodation authorization letter. Students are responsible for discussing their academic accommodations with faculty and providing them with the accommodation authorization letter. ODS also serves as a resource for faculty members and departments charged with the responsibility of providing academic access for students with disabilities.

Advance planning for services is extremely important. To ensure timely assistance and promote independence and inclusion, students are encouraged to register with ODS as soon as possible.
Syracuse University is committed to compliance with Section 504 of the Rehabilitation Act of 1973, as amended, and to the Americans with Disabilities Act.

**CENTER FOR GRADUATE PREPARATION AND ACHIEVEMENT**

203 Bowne Hall | 443-2622 | cgpa@syr.edu | cgpa.syr.edu

The Center for Graduate Preparation and Achievement houses three programs: Collegiate Science and Technology Entry Program (CSTEP), the Louis Stokes Alliance for Minority Participation (LSAMP), and the Ronald E. McNair Post-Baccalaureate Achievement Program (McNair). These programs help make valuable, lifelong connections that broaden and deepen the pathway for the successful recruitment, retention, development, and graduation of underrepresented and/or economically disadvantaged students from the collegiate level through graduate studies and professional degrees. CSTEP facilitates student preparation for professional licensure or careers in scientific, technical, engineering, mathematics (STEM), or health-related fields. LSAMP is a comprehensive retention program designed to increase the quantity and quality of students receiving baccalaureate degrees in STEM. McNair prepares eligible participants from all disciplines for graduate/doctoral studies through involvement in research and other scholarly activities.

**ROTC**

**AIR FORCE ROTC**

303 Archbold North | 443-2461 | afdet535@syr.edu | afrotc.syr.edu

**ARMY ROTC**

308 Archbold North | 443-2462 | eschaert@syr.edu | armyrotc.syr.edu

The University hosts both Air Force and Army ROTC programs that include basic courses taken during the freshman and sophomore years and an advanced course taken during the junior and senior years. Most participants in ROTC are on scholarships.

**Studying Abroad**

**SU ABROAD**

106 Steele Hall | 443-8441 | suabroad.syr.edu

Syracuse University Abroad (SU Abroad) is one of the highest-quality international education programs in the United States. Each year, about 2,000 students from SU and colleges across the country learn new languages, deepen their understanding of the world, develop confidence, and jump-start international careers with SU Abroad. Students in all programs can benefit
from rigorous coursework, cultural immersion, internships, and community engagement opportunities. With year-long, semester, short-term, and summer options, there is a program for every student. The University operates centers in Beijing, Florence, Hong Kong, Istanbul, London, Madrid, Santiago, and Strasbourg. Through the World Partners program, students may study in more than 40 additional countries, including Morocco, Australia, India, Israel, Japan, and Russia. Competitive grants and scholarships are available, and financial aid travels with your student.

Purchasing Books and Supplies

THE UNIVERSITY BOOKSTORE
Schine Student Center, Syracuse NY 13244-2020 | 443-9900 | bookstore@syr.edu | bookweb.syr.edu
Academic year hours: 8:30 a.m. to 5 p.m. | Summer hours: 8 a.m. to 4:30 p.m.

The University Bookstore sells and rents new and used textbooks that are required and recommended by Syracuse University instructors. The Bookstore offers an extensive assortment of school supplies, course materials, art and architecture materials, and a student Bookstore Charge account. Syracuse University apparel and gift items, summer storage, dry cleaning, MicroFridge rentals, and ATM access are also found in the Bookstore. Freshly baked and personalized birthday cakes, balloon bouquets, fruit baskets, and gift packages can be ordered and delivered to campus residence halls. Locations include a three-story bookstore in the Schine Student Center and an architecture supplies store on campus. The Bookstore accepts Bookstore Charge, SUpercard PLUS, Visa, MasterCard, Discover, American Express, personal checks, and cash for purchases.

Once new students can view their final course schedule in August, they can visit our web site to order textbooks.

When it comes to computing, we want the computer you buy to last as long as possible and have worked closely with the University’s Information Technology Services to ensure that the computers we offer exceed the minimum recommendations required by Syracuse University’s schools and colleges. We offer extended warranties covering accidental damage and liquid spills, specially priced computer bundles, and we provide a free color printer with every student’s computer purchase. If your computer breaks, bring it to the Bookstore. We offer convenient, on-site repairs for warranty and out-of-warranty repairs for Apple products. As we are an Apple-authorized service provider, your MacBook, iPad, or iPod can be diagnosed and repaired without you having to leave campus. If you have a Windows machine, we can help with that too.

We have special software agreements, and students can save up to 80 percent on manufacturers’ suggested retail prices. Many schools and programs within the University (Architecture, Music, Art and Design, Newhouse) have specific software needs. Check your course requirements before purchasing elsewhere.
Greetings, Parents,

Welcome to Syracuse University! We are delighted to have you and your family as part of our community at Syracuse University. When students arrive, they bring with them many rich experiences, and every family member should be proud of the work that went into getting their student ready to come here. Our University believes in a bold vision for education—where the knowledge and wisdom our students acquire inspires them to become leaders and collaborators, working to address the significant issues of our global community. To bring this vision to reality, we must develop the whole student, both in and out of the classroom.

The Division of Student Affairs plays an important role in creating these opportunities. Student Affairs comprises more than 20 departments that form the basis of a complete student experience, with a broad emphasis on:

- Discovery and engagement
- Health and wellness
- Inclusion, community, and citizenship

Each department within the division is staffed with skilled, passionate, and high-quality professionals who are readily available and accessible to you and your student. Our directors, as seen on the following pages, are a great resource, and I encourage you to reach out to them for assistance.

Additionally, we’ve created LivingSU.syr.edu, a web site that serves as the pulse of campus life for SU students. It bridges the gap between your student and the programs and services available to them through the division.

Once again, welcome to our family. It is a privilege for our division to assist you and your student on this journey.

Rebecca Reed Kantrowitz
Senior Vice President and Dean of Student Affairs
Division of Student Affairs

OUR MISSION
The Division of Student Affairs cultivates an inclusive, connected, and caring environment in which learning flourishes.

OUR VISION
To inspire personal growth, to seek human understanding, and to improve our world.

OUR VALUES
- **A diverse, inclusive community:** We value and advocate for a diverse and inclusive community that is accessible, respectful, and responsive to the needs of an increasingly interconnected world.
- **Discovery:** We encourage exploration and lifelong learning through personal and professional development, individual and collective reflection and expression, and the creation of new experiences.
- **Engagement:** We seek to inspire a generation of global citizens and leaders in the broader national and international community to work together to create positive change on and off campus.
- **Health and wellness:** We are guided by the core belief that views optimal health and wellness as the integration of physical, emotional, relational, and spiritual well-being.
- **Sustainability:** We encourage activities that meet the “triple bottom line” of a healthy planet (environment), healthy people (mind, body, spirit, and social justice), and healthy economy (fair trade and local vendor focus).
- **Safety:** We encourage attention to personal safety and concern for the safety of others.
HEALTH & WELLNESS
Rebecca S. Dayton, Associate Vice President, Health and Wellness
443-3514

The Counseling Center/Options Program
Cory Wallack, Director
443-4715/443-4234
counselingcenter.syr.edu

The Counseling Center offers confidential crisis counseling, referrals, advocacy, and ongoing assistance for students addressing mental health, sexual assault and relationship violence, and substance abuse issues. It has experienced, licensed mental-health professionals, including psychologists, social workers, and a consulting psychiatrist on staff. Help is available 24 hours a day.

The Options Program is a free and confidential alcohol and drug referral and assessment program. It helps students affected by alcohol and other drugs, and promotes education on healthy choices regarding them.

Office of Health Promotion
Katelyn Cowen, Director
443-3514
healthpromotions.syr.edu

The Office of Health Promotion provides health education and prevention programming on campus that supports the wellbeing of our students. This includes prevention of sexual assault, relationship violence, and substance abuse, as well as promotion of mental and emotional health, spiritual health, and physical wellbeing.

Health Services
Benjamin J. Domingo, Director
443-9005
health.syr.edu

Health Services specializes in college health and offers a variety of services, including office visits, ambulatory care, laboratory services, allergy treatment, nutrition counseling, and more.

Department of Recreation Services
Joe Lore, Director
443-4386
recreationservices.syr.edu

Recreation services helps students achieve and maintain a healthy, active lifestyle through a variety of programs, classes, and special events designed to fit any interest or skill level.

Office of Student Assistance
Sarah Solomon, Director
443-4357
syr.edu/currentstudents/studentassistance.html

The Office of Student Assistance serves as a central support hub to help students and their families manage crises, life traumas, and other concerns or barriers that impede success. The office works to address the needs of students who struggle in areas such as psychological health, physical health, crime victimization, sexual assault, relationship violence, and social adjustment through a variety of interventions, referrals, advocacy, and follow-up services.
DEPARTMENTS WITHIN THE DIVISION OF STUDENT AFFAIRS

INCLUSION, COMMUNITY, & CITIZENSHIP

Office of Residence Life
Terra Peckskamp, Director
443-3637
orl.syr.edu

Residence life provides an educationally stimulating living environment where students explore their own development and positively contribute to the world around them.

Office of Off-Campus and Commuter Services
Elin Riggs, Director
443-5489
occs.syr.edu

Off-campus and commuter services provides problem-solving, education, and support for students who commute from home or live in off-campus housing.

Office of First-Year and Transfer Programs
Carrie Grogan Abbott, Director
443-1012
newtosu.syr.edu

FYTP coordinates new student orientation, first-year experience and transfer programs and advises a leadership program for first-generation students. The office helps prepare your student for arrival through the readyset.syr.edu new-student online portal and accompanying newsletters. FYTP connects new students to the broader campus community to facilitate a successful transition to the University.

Office of Learning Communities
Dan Cutler, Director
443-2079
lc.syr.edu

Learning communities offers a unique blend of in- and out-of-the-classroom experiences that bring together students who share a particular lifestyle, interest, or goal.

LGBT Resource Center
TBD, Director
443-3983
lgbt.syr.edu

The LGBT Resource Center provides education, advocacy, support, and safe space for lesbian, gay, transgender, questioning, and straight-allied members of the SU community.

Office of Multicultural Affairs
James K. Duah-Agyeman, Director
443-9676
multicultural.syr.edu

Multicultural affairs supports and promotes the academic achievement, multicultural competence, social development, civic engagement, and retention of students of historically underrepresented racial/ethnic groups at SU.

Disability Cultural Center
Diane R. Wiener, Director
443-9676
sudcc.syr.edu

The Disability Cultural Center (DCC) coordinates campus-wide social, educational, and cultural activities on disability issues for students, faculty, staff, and community members with and without disabilities.

The Lillian and Emanuel Slutzker Center for International Services
Patricia A. Burak, Director
443-2457
international.syr.edu

The Slutzker Center supports international students as they adjust to the campus and community. The center handles issues such as immigration regulation, passports and visas, insurance, employment, and travel.
Office of Student Rights and Responsibilities
Pamela A. Peter, Director
443-3728
studentconduct.syr.edu
The Office of Student Rights and Responsibilities supports the University Student Conduct System, which is committed to providing a fair and educational process that fosters the highest levels of behavior while promoting a safe environment that respects the rights of all students.

DISCOVERY & ENGAGEMENT
TBD
Associate Vice President, Discovery & Engagement
443-9153

Career Services
Mike Cahill, Director
443-3616
careerservices.syr.edu
Career Services helps students and alumni with career development and planning. It also provides educational programs on professional development, skills, and networking.

Office of Student Activities
Dave Sargalski, Director
315-443-2718
studentactivities.syr.edu
Student activities oversees student organizations and SU Traditions events, such as Homecoming, Senior Celebration, and the Pulse performing arts program.

Student Centers and Programming Services
Bridget Yule, Director
443-4240
scps.syr.edu
Student Centers and Programming Services manages the Schine and Goldstein Student Centers, and schedules nonacademic programs on campus.

Office of Fraternity and Sorority Affairs
Eddie Banks-Crosson, Director
443-2718
fasa.syr.edu
Fraternity and sorority affairs works with the University’s 50-plus fraternities and sororities and their five governing councils.

CENTRAL SERVICES

Hendricks Chapel
TBD, Dean
443-2902
hendricks.syr.edu
Hendricks Chapel provides spiritual programs, counseling, and activities, and hosts events for members of the University community.

Parents Office
Colleen Bench, Assistant Vice President
443-1200
parents.syr.edu
The Parents Office promotes awareness and involvement for SU families, and provides support for them when they need it.
Making the Transition to College

OFFICE OF FIRST YEAR AND TRANSFER PROGRAMS
111 Waverly Avenue, Suite 006 | 443-1012 | newtosu@syr.edu | newtosu.syr.edu

New Students
FYTP coordinates new student orientation and first-year experience and transfer programs, and advises a leadership program for first-generation students. The office helps prepare your student for arrival through the readyset.syr.edu new-student online portal and accompanying newsletters. FYTP connects new students to the broader campus community to facilitate a successful transition to the University.

Our new-student orientation program, Syracuse Welcome, officially begins the Thursday before the first day of classes. Typically, parents leave on Friday afternoon. Syracuse University does not have summer orientation sessions. Information on the orientation schedule as well as checklists of to-do items can be found online at readyset.syr.edu. Students will also receive an orientation schedule booklet via mail in the summer.

Syracuse Welcome provides students with a mix of social, educational, and academic programs designed to help the student feel acclimated and prepared to begin the first day of classes. Programs and information sessions are also designed for parents.

LILLIAN AND EMANUEAL SLUTZKER CENTER FOR INTERNATIONAL SERVICES
310 Walnut Place | 443-2457 | lescis@syr.edu

International Students
The Lillian and Emanuel Slutzker Center for International Services (SCIS) is the institutional center for immigration advising and international student support on the Syracuse University campus. The Slutzker Center is staffed with helpful and knowledgeable advisors and staff who assist the SU international population with all immigration-related concerns and oversee compliance with federal laws and regulations. In addition to immigration advising, the center provides guidance and support on personal, academic, and financial matters that may impact a student’s ability to maintain nonimmigrant status, including information about visas, passports, insurance, employment authorization, and travel.

During the academic year, the center offers additional programs that aid in cultural adjustment, getting to know Americans, and learning about the Syracuse community. English language conversation groups, Mix-it-Up social events, and a special orientation for new international students are among these offerings. For more information, call 443-2457 or visit international.syr.edu.
Campus Living or Commuting

Several departments on campus have important impact on both residential and off-campus living.

OFFICE OF HOUSING, MEAL PLAN, AND ID CARD SERVICES
206 Steele Hall | 443-2721 | housing@syr.edu | housingmealplans.syr.edu

The Office of Housing, Meal Plan, and ID Card Services administers the residential facilities, meal plans, and the ID card.

OFFICE OF RESIDENCE LIFE
111 Waverly Avenue, Suite 200 | 443-3637 | orl@syr.edu | orl.syr.edu

The Office of Residence Life staffs the residence halls with residence directors, assistant residence directors, resident advisors, and main desk assistants. Residence Life coordinates all programming, mail services, main desk operations, and issues related to life in the halls.

OFFICE OF OFF-CAMPUS AND COMMUTER SERVICES
754 Ostrom Avenue | 443-5489 | offcampus@syr.edu | occs.syr.edu

Students who desire to live off campus in their junior year at Syracuse should begin the process of finding housing in the fall semester of their sophomore year. To live in the East Neighborhood, which is closest to campus, most students begin their search about a year in advance.

When choosing to live off campus, students should exercise caution with respect to the security and condition of off-campus properties and should contact the Office of Off-Campus and Commuter Services (443-5489) to obtain important information about living in the University-area neighborhood, and Student Legal Services (443-4532) for lease reviews. For questions related to commuter students, call Off-Campus and Commuter Services.

OFFICE OF LEARNING COMMUNITIES
111 Waverly Avenue, Suite 006 | 443-2079 | lc.syr.edu

The Office of Learning Communities promotes, enhances, and supports first-year students’ academic, personal, and professional growth and success through academic affairs-student affairs partnerships that intentionally integrate academic and co-curricular experiences in residential learning communities.
HOUSING AND RESIDENTIAL POLICIES
First- and second-year students are required to live on campus in University housing. Students should not sign a lease or commit to living in a fraternity or sorority house unless they are sure they will be in their third year at the beginning of the term of the lease. Students who do not honor this expectation will be billed a residency requirement fee, even though they may be living elsewhere.

The Policy on Alcohol, Other Drugs, and Tobacco at Syracuse University complies with New York State laws. The sale and possession of alcohol is limited to those persons 21 years of age and older. To help ensure a healthy, productive, respectful environment in which to work, learn and live, Syracuse University is committed to providing a smoke- and tobacco-free campus.

Students must pay for any damage they cause in the residence hall or apartment, if such damage is deemed to exceed normal wear and tear.

HOUSING FOR NEW STUDENTS
First-year students may express an interest in one or more of the learning communities offered by the University. Housing placement will be made in the order of an assigned random number and will take into consideration requests for learning communities and mutual roommate requests. However, placement in a learning community is not guaranteed. Beyond a student’s interest to live in a learning community, requests for assignment in a specific building or type of room will not be accommodated.

While there is an opportunity for first-year students to indicate a preferred roommate during a period in May, we strongly recommend letting the Housing Office assign roommates. Once students arrive on campus, they can connect with friends from home and meet new friends.

PREPARING TO LIVE IN THE RESIDENCE HALLS
Most halls are coed within a floor, meaning that men and women both live on the same floor, with separate bathrooms for men and women. Only a few wings in certain halls remain single gender by floor, by virtue of bathroom availability. Students requiring single-gender housing are encouraged to complete the online housing application by May 1 and to clearly state the need for single-gender housing. Gender-neutral housing is available to students beginning in their second year.

All residence halls and South Campus apartments have long beds (36” x 80”) in student rooms.

Before arriving on campus, the student needs to take some time to identify what is most important to him or her in his or her personal space: studying to music, sleeping habits, the cleanliness of the room, sharing of personal items, etc. Role-playing with friends and family on how to communicate feelings ahead of time will help alleviate some of the awkwardness; it is important to
prepare ahead of time. Students should speak with their roommates prior to arriving on campus to begin the acclimation process. You can go to the Office of Residence Life web site (orl.syr.edu/parents-and-families/parent-family-faqs.html) for tips, frequently asked questions, and to view a sample living agreement to help prepare before arriving on campus.

LIVING IN THE RESIDENCE HALLS
The Living Agreement is a written agreement outlining mutual guidelines discussed and established by roommates. Community agreements are also developed in each residence hall to set up community standards for all students on the floor.

The life lessons learned outside the classroom are as valuable as those learned in the classroom. We also expect our students to have learning experiences with their roommate. We hope they will benefit from the challenge of encountering someone who thinks differently than they do. Living Agreements are designed to alleviate the pressures of residence living; however, if a student wishes to relocate, he or she should contact the professional staff members in the hall. Requests to change housing assignments within a residence hall will be accepted beginning in October, and requests to move campus-wide for the spring semester will be accepted beginning in December. Changes will be made as space becomes available; however, most changes do not occur until the spring semester.

Residence hall staff and student groups are instrumental in planning intentional activities surrounding healthy living; identifying personal goals, values, and beliefs; recognizing difference and privilege; sustainability; and civic engagement. Activities include discussion programs, floor meals, floor
and building programs, and individual conversations. Each residence hall has a community council composed of building residents. Community councils provide leadership opportunities for residents, plan activities, and work to improve the quality of life in residence halls.

**LEARNING COMMUNITIES**

Learning communities offer a unique blend of in- and out-of-classroom experience that brings together students who share a particular lifestyle, interest, or academic goal. They can be residential (where students take courses together and live together in campus residence halls) or nonresidential (where students take courses together and gather for frequent meetings and organized activities). Both support academic and social success, help students meet new people on campus, create meaningful connections between in- and out-of-class experiences, assist in transitioning to Syracuse University, and increase student involvement in the Syracuse University community.

Learning communities enhance intellectual and social development, improve GPA, and increase student involvement and satisfaction. Syracuse University offers more than 30 learning community options each year, and they are a great way to enhance the Syracuse University living experience.

**MAIL AND PACKAGES**

To send mail or a package to your student, please use the following format (your student will receive his/her box number upon check-in):

- Student Name
- Residence Hall Box ____
- Street Address
- Syracuse NY 13210

All residence hall addresses can be found on the Office of Residence Life web site located at [orl.syr.edu/parents-and-families/reshall-addresses.html](http://orl.syr.edu/parents-and-families/reshall-addresses.html).

**BEYOND THE FIRST YEAR: HOUSING LOTTERY**

Each spring, students residing in University housing choose housing for the next school year. A housing lottery, based on the number of completed prior semesters the student resided in University housing, is used to establish priority for selecting rooms. An advance payment of must be made in March. A billing statement and newsletter are sent to the billing address in February describing the process and the advance payment procedure.

**RESIDENCE LIFE STAFF**

The Office of Residence Life employs full-time residence directors with master’s degrees whose duties range from management to counseling. Other staff members include assistant residence directors, support staff, and resident advisors (RAs), who are undergraduate or graduate students living on the floor.
RESIDENTIAL SECURITY
Residence hall security is maintained through the use of a key card access system, residence security aides (RSAs), and campus patrols. Only students on meal plans can access the residential communities; when RSAs are on duty, only students living in that residence hall are permitted to enter. Overnight guests must be registered by a residential student with the Office of Residence Life (orl.syr.edu).

TELEPHONE, CABLE, INTERNET SERVICE IN THE RESIDENCE HALLS
Cable television and ResNET services are provided to all students living in Syracuse University housing. To cover the cost of these services, each student living in University housing is charged a communications fee each semester. The communications fee is included in the overall cost of attendance and therefore is considered in determining eligibility for financial aid. Through this arrangement, students receive these services together at a significantly lower cost than what they would pay on an individual subscription basis. When students move into their residence hall room or South Campus apartment, their ResNET connection and cable television hookup are all ready to use. They do not need to arrange for service or installation, and they do not receive monthly bills. Students need to make separate arrangements for landline telephone service in student rooms. For more information concerning cable television or telephone service, contact the University Telecommunications Office at 443-4730 or visit its.syr.edu/telecom/. For more information regarding connecting to ResNET, contact Information Technology and Services at 443-2677 or visit its.syr.edu/rescom/.

REPAIRS IN THE RESIDENCE HALLS
Students may report maintenance problems and emergency needs by calling the FIXit Line, 24 hours a day, 7 days a week. The number from a campus phone is 3-4948 (F-IXIT); from a cell phone the number is 443-4948. Students can also e-mail requests to fixit@syr.edu. Maintenance personnel are radio-dispatched to the student’s location.

Students can find useful information about campus life by visiting LivingSU.syr.edu.
Eating on Campus

OPTIONS FOR COMMUTERS
The Hildegarde and J. Myer Schine Student Center has quiet study areas, a lively atrium, a food court, and lockers for use by commuter students between classes. In addition, the Office of Off-Campus and Commuter Services coordinates programs and student leadership initiatives geared toward easing the transition of new students into the Syracuse University community. It operates programs specifically designed to help commuter students get involved and connected on campus.

MEAL PLAN POLICY
First-year students may choose the 21-meal Deluxe meal plan, the 19-meal plan, or the 14-meal plan. Meal plans are required for Main Campus, Sheraton Hotel, and Skyhall residents and are optional for students living in South Campus apartments. The dining centers offer a wide variety of foods, ranging from stir fry to pizzas, salad bar, made-to-order sandwiches, and main entrees. The dining centers offer all-you-care-to-eat service, which gives students the opportunity to try many types of foods. Monthly theme dinners add excitement to the regular menu. In addition, each meal plan comes with a SUpercard FOOD account.

It is important for your student to maintain a healthy diet, so he/she should seriously consider which meal plan is most appropriate for him/her. If your student has concerns about their meal plan options, he/she should contact the Housing, Meal Plan, and I.D. Card Service Center at 443-2721.
SUPERCARD FOOD AND PLUS ACCOUNTS
SUPercard FOOD and PLUS are declining-balance accounts charged through an SU I.D. card. SUPercard FOOD may be used in all SU Food Services areas, which include campus cafés, dining centers, the Schine and Goldstein dining facilities, the Kimmel Food Court, South Campus Express, Food Works II, Carrier Dome concession stands, the Goldstein Alumni and Faculty Center, and in all campus vending machines. PLUS accounts are used for such goods and services as campus washers and dryers, Carrier Dome and Schine Box Office tickets, Tennity Ice Skating Pavilion, and campus copy centers. For more information on SUPercard FOOD and PLUS accounts, call 443-2721 or visit housingmealplans.syr.edu.

SPECIAL DIETARY NEEDS
Because many students are selecting meals on their own for the first time, they often have questions about nutrition. Many options are available on campus to meet even the most specific dietary needs. The Food Services registered dietitian meets with students to address their concerns about food and assist with special diets. Students can call 443-3803 for an appointment. Students with food allergies are strongly encouraged to contact the University Food Services registered dietitian before their arrival on campus. Students looking for nutrition counseling can work with the Health Services registered dietitian, who can be reached at 443-9005.

The Syracuse University campus offers kosher, halal, vegetarian, and vegan options in addition to traditional-style meal choices for students. Students should contact the dining center manager if they need to arrange for a Meal-To-Go if their class schedule prevents them from eating during regular dining center hours. Inquiries related to kosher dining should be directed to the manager of Shaw Dining Center, 443-2383.
Good Choices Make for Success

OFFICE OF STUDENT RIGHTS AND RESPONSIBILITIES
310 Steele Hall | 443-3728 | studentconduct@syr.edu | studentconduct.syr.edu

KNOW THE CODE
The Code of Student Conduct outlines the behavior that is expected of all students at Syracuse. We consider the Code of Student Conduct as a statement of minimal expectations and seek to foster a commitment to the highest standards of ethical behavior by the coherent, consistent, and fair manner in which we enforce its rules and regulations. Visit the Office of Student Rights and Responsibilities web site to review the “Know the Code” brochure and other important information.

UNIVERSITY STUDENT CONDUCT SYSTEM
Syracuse University maintains a student conduct system to resolve alleged student violations of the Code of Student Conduct and to determine reflective and educational sanctions that serve the joint purposes of educating and protecting members of the University community. Students are required to comply with all sanctions of the University Student Conduct System. Proceedings of the University Student Conduct System are administrative in nature, not criminal, and are internal to the University. Beyond resolution of cases, the Office of Student Rights and Responsibilities offers information, training sessions, student programming, and educational workshops designed to increase student awareness of behavioral expectations and to promote civility and good citizenship within the University community.

PARENTAL NOTIFICATION POLICY
If a complaint is filed against your son/daughter, Syracuse University has adopted a Parental Notification Policy related to the University Student Conduct System. This policy allows parents of dependent students to be notified, to the extent reasonably practicable, of all serious misconduct committed by their student, and of any subsequent misconduct (more than one low-level offense) committed by their student following resolution of their student’s disciplinary matter. Syracuse University also reserves the right to contact parents of both dependent and independent students in emergency situations.

SYRACUSE UNIVERSITY POLICY ON ALCOHOL, OTHER DRUGS, AND TOBACCO
Syracuse University seeks to provide an environment in which drug and alcohol abuse is not tolerated. Allegations of policy violations are addressed with two primary goals in mind: educating students about appropriate standards of conduct and providing appropriate support services for students identified...
as having potential alcohol and other drug-related issues. Allegations that a student has committed a violation of the University Policy on Alcohol, Other Drugs, and Tobacco are handled by the University Student Conduct System. Sanctions include an educational component and—depending on the severity—a warning, reprimand, probation, suspension, expulsion, and/or referral to law enforcement authorities. To view the Policy on Alcohol, Other Drugs, and Tobacco visit supolicies.syr.edu/fac_teach/alcohol.htm.

Career Exploration and Services

CAREER SERVICES
235 Schine Student Center | 443-3616 | careers@syr.edu | careerservices.syr.edu

Students are encouraged to visit Career Services beginning their first semester on campus. Career counselors can help students explore academic and extracurricular choices and develop a strategy for success during their college years and beyond.

Students have access to the central Career Services office, as well as specialized career offices in most of the schools and colleges. Students are encouraged to use all career services available to them and visit early and often. By taking advantage of the resources provided by the University, students will have the opportunity to identify and explore career options, develop networking contacts, strategize the internship/job search, and directly connect with employers. The University provides a robust and varied offering of career-related programming beneficial to all students. Students can participate in individualized career counseling sessions, group workshops, alumni networking events, and employer career fairs. Valuable information is also conveyed through blogs, Twitter, YouTube, Facebook, e-mail, and other related methods.

Undecided students should discuss their situation with advisors in their home college, as well as with Career Services. By talking with a career counselor, students can examine their skills, aptitudes, and interests as they explore career fields. Students seeking to change colleges or majors should also consult a career counselor, who can shed light on job prospects and connect them with resources and people in their area of interest. The earlier a student begins actively exploring options, the more time the student has to make well-informed decisions about majors and a potential career. If your student has already chosen a career field to pursue, Career Services can help students explore internships, extracurricular involvements, study abroad programs, networking, and other ways to gain experience in their field of interest. Also, career counselors can advise students on how to build fruitful connections with people in their industry, develop a resume, and strengthen interviewing skills. OrangeLink, the online internship/job search database accessible through MySlice, provides students with the opportunity to search through hundreds of postings and apply directly for positions.
Getting Involved on Campus

Visit LivingSU.syr.edu. This web site serves as the pulse of campus life for SU students. It bridges the gap between your student and the programs and services available to him or her on campus. Examples of such opportunities include participating in more than 300 student organizations, becoming a mentor or being mentored, leadership training, Greek life, and arts and culture.

Students at Syracuse University have abundant opportunities to explore the world by attending the many cultural activities, lectures, symposia, and performing arts events that occur each year on campus. These events come from talent on campus, the local community, and the world. These include the Robert B. Menschel University Lecture Series, the annual Martin Luther King Jr. Celebration, and the Intergroup Dialogue.

OFFICE OF STUDENT ACTIVITIES
126 Schine Student Center | 443-2718 | studentactivities.syr.edu

The Office of Student Activities strives to provide opportunities for students to discover and engage their strengths, talents, and passions through a fun and diverse environment; it empowers students to put their learning into action on campus and in the community.

STUDENT CENTERS AND PROGRAMMING SERVICES
228D Schine Student Center | 443-4240 | scps.syr.edu

Student Centers and Programming Services manages the Schine and Goldstein Student Centers and schedules nonacademic programs on campus.

DEPARTMENT OF RECREATION SERVICES
241 Archbold Gym | 443-4386 | recreationservices.syr.edu

Recreation Services helps students achieve and maintain a healthy, active lifestyle through a variety of programs, classes, and special events designed to fit any interest or skill level.

OFFICE OF FRATERNITY AND SORORITY AFFAIRS
131 Schine Student Center | 443-2718 | fasa.syr.edu

Fraternity and Sorority Affairs works with the University’s 50-plus fraternities and sororities and their five governing councils.

FINDING A NICHE

It may take a bit of time and exploration for your student to learn about the importance of life outside the classroom. Some students come to campus with a special interest in mind—perhaps they were an athlete or played a role in the school musical. The familiar can be a good place to begin when searching for connections.
Remind your student to attend the Student Involvement Fair early in the semester to meet representatives from a wide variety of recognized student organizations. Be sure to encourage opportunities for your student to network and build leadership skills to enhance their professional portfolio. The Syracuse University experience is all about making the most of opportunities.

**ORANGE AFTER DARK**
Orange After Dark is a series of late-night programs and events for Syracuse University undergraduate students sponsored by the Division of Student Affairs. Activities begin after 10 p.m. as a way to provide students with fun and unique programs that enhance the total college experience. Low-cost tickets go on sale 10 days prior to the event. Activities have included movie premieres, trips to indoor water parks, cosmic bowling, and snow tubing. For more information, visit [oad.syr.edu](oad.syr.edu).

**LATE NIGHT AT THE GYM**
Late Night at the Gym, in addition to the usual recreational opportunities, hosts a wide range of innovative and fun activities for students Wednesday through Saturday from 10 p.m. to 1 a.m. It is a great opportunity for students to interact with people with similar recreational interests. For more information, visit [recreationservices.syr.edu](recreationservices.syr.edu).

**DIALOGUE AND STUDENT ACTIVISM**
Students are encouraged to discuss openly their opinions and experiences—our community embraces and supports responsible student activism. All students, faculty, and staff are required to adhere to the rules and regulations set forth in the Campus Disruption Policy, available at [supolicies.syr.edu/ethics/campus_disruption.htm](supolicies.syr.edu/ethics/campus_disruption.htm).
STUDENT ACTIVITY FEE
The Student Activity Fee is allocated through the Student Association, the undergraduate student government, to activities and services selected by students. This process teaches leadership skills and promotes student self-governance on campus.

CO-CURRICULAR FEE
The Co-Curricular Fee was established to enhance the out-of-classroom experience for full-time undergraduate students. Specifically, the Co-Curricular Fee was designed to:

- improve the academic and social culture of the campus;
- increase alternative social and recreational activities;
- promote opportunities for intellectual engagement.

The Co-Curricular Fee is allocated by the senior vice president and dean of student affairs. This fee is separate and distinct from the Student Activity Fee, which is allocated by student leaders of the Student Association to support student organizations and student-generated programming and events.

LEADERSHIP
Leadership opportunities, including leadership training initiatives, are available in a multitude of ways. Students may find these via academic departments, involvement in student organizations, through service learning, and by participating in a signature leadership program.

FRATERNITY AND SORORITY LIFE
Membership in a social/service fraternity/sorority offers the opportunity for students to develop leadership skills, serve the University and broader community, and build lifelong friendships. However, membership is not for everyone. We encourage parents to become knowledgeable partners of our chapters, educating themselves on the benefits of Greek membership. Each of our chapters is affiliated with a national organization that actively promotes the type of support and resources provided to your son or daughter. It is recommended that you take the time to visit both the national web site and local chapter web site; these links are available from the Office of Fraternity and Sorority Affairs web site: [fasa.syr.edu](http://fasa.syr.edu). Understanding that this may be your student’s first time away from home, parents should be familiar with the University’s policies on alcohol, other drugs, and tobacco, and anti-hazing—both of which express expectations that have been problematic for some fraternity and sorority chapters both nationally and at Syracuse University.

Syracuse University requires any student wishing to solicit membership in any of our social/service fraternities/sororities to have earned, minimally, a
GETTING INVOLVED

2.5 cumulative GPA and 12 credit hours from Syracuse University. Additionally, each individual chapter has minimum GPA standards set by its national organization. While a student might be eligible to participate in recruitment/intake, according to the University’s minimum standards, the student might not be eligible to join a chapter based on its established GPA minimum. New member education processes for all groups cannot exceed six weeks.

Community Engagement and Service Learning

MARY ANN SHAW CENTER FOR PUBLIC AND COMMUNITY SERVICE (SHAW CENTER)
237 Schine Student Center | 443-3051 | shawcenter@syr.edu | shawcenter.syr.edu

The Shaw Center promotes, supports, facilitates, and recognizes public and community service as a fundamental part of the teaching and learning experience for SU students, faculty, and staff. The Shaw Center provides referrals to students and recognized student organizations about community service opportunities. The Shaw Center is the centerpiece of the University’s community engagement initiative encouraging students, faculty, and staff to work together for intellectual, ethical, professional, and personal development through reciprocal learning in partnership with the community.

The Shaw Center administers the Syracuse University Literacy Corps (SULC), coordinates numerous literacy initiatives, and manages community-based service learning placements for students enrolled in academic credit-bearing courses. The Shaw Center is home to and advisor of the Syracuse University Volunteer Organization (SUVO). Many recognized student organizations also offer opportunities for community engagement.

OFFICE OF ENGAGEMENT PROGRAMS
Hendricks Chapel | 443-1254 | engagesu@syr.edu | engagesu.syr.edu

The Office of Engagement Programs fosters a commitment to service to promote a more caring, just, and democratic society. The office is nonsectarian, and in the spirit of Hendricks Chapel, it is a place that welcomes the involvement of all people.

Operating within a social justice context, the Office of Engagement Programs seeks to develop initiatives which deepen connections among individuals, impart knowledge, and enhance leadership skills of participants.
Inclusion and Community
The University’s Office of Equal Opportunity, Inclusion, and Resolution Services (EOIRS) is a unit whose mission is to think and act broadly across campus to foster a climate of inclusion, opportunity, and diversity. EOIRS works across all divisions of the University to build community and cultivate a culture of respect, safety, and equity that ensures legal compliance but also goes beyond it, in accordance with the University’s values.

The Division of Student Affairs is passionate and forthright in its commitment to diversity and social justice. It collaborates with students to shape environments and frame issues for open and honest discussion of diversity, connecting classroom learning to living in the broader world. The division supports and prepares students to lead positive change by modeling effective dialogue, advocacy, and conflict resolution. Through these efforts, students learn to build inclusive, democratic communities. These departments offer support and educational programs to the Syracuse University community.

The Inclusion, Community, and Citizenship portfolio partners with other departments in the campus community to implement programs that promote cultural competence and create a welcoming and supportive campus climate for our students.

Hendricks Chapel’s Office of Engagement Programs sponsors an annual CROP Walk for Hunger to raise awareness and funds to help fight hunger worldwide.
THE LESBIAN, GAY, BISEXUAL, AND TRANSGENDER RESOURCE CENTER
750 Ostrom Avenue | 443-3983 | lgbt@syr.edu | lgbt.syr.edu

The Lesbian, Gay, Bisexual, and Transgender Resource Center offers programs, provides opportunities for meaningful dialogue, cultivates leadership, engages in advocacy, and provides education, support, and resources for LGBTQ people with marginalized genders and sexualities and their allies. The center’s vision is to encourage how we examine, learn, and understand our collective responsibility to create more inclusive communities. We encourage thoughtful explorations of gender and sexuality as they are informed by the complexity of our identities. The center has a number of annual events, including an LGBTQA Welcome Back Social, Coming Out Month events (October), and the annual Rainbow Banquet (graduation celebration in April).

The Lesbian, Gay, Bisexual, and Transgender Resource Center offers a discussion group called Relate for people whose family members identify within lesbian, gay, bisexual, trans*, and queer (LGBTQ) communities.

THE OFFICE OF MULTICULTURAL AFFAIRS (OMA)
105 Schine Student Center | 443-9676 | oma@syr.edu | multicultural.syr.edu

The Office of Multicultural Affairs empowers students of color and facilitates cross-cultural interactions through educational opportunities and programmatic initiatives for the University community. OMA works with students, faculty, administrators, and staff to define and respond to the needs of undergraduate Black/African American, Latino/a, Asian Pacific American, Native American, and Multiracial students. OMA supports the retention of its students through a structured support network that includes academic support, peer mentoring, Conversations About Race and Ethnicity (C.A.R.E.), the Intergroup Dialogue program, workshops focused on career and personal development, and promotion of cultural competence through diversity education seminars.
THE DISABILITY CULTURAL CENTER (DCC)
Hoople Building | 805 South Crouse Avenue, Room 105 | sudcc@syr.edu | sudcc.syr.edu

The Disability Cultural Center coordinates campuswide social, educational, and cultural activities on disability issues for students, faculty, staff, and community members with and without disabilities. The DCC is a gathering place for all individuals who seek an inclusive and diverse environment where respect, appreciation for one’s identity, and cultural differences are of the utmost priority. The DCC sponsors a variety of programming that aims to heighten awareness and understanding, as well as to promote dialogue and learning, about disability rights as human rights and as forms of cultural diversity. The DCC serves as a resource for sharing information on media, periodicals, and other readings, web sites, services, advocacy groups, and local, regional, national, and international organizations that focus on disability issues, including the history of disability, pedagogy and disability, and disability culture. SU’s DCC is the first of its kind in the United States to be located within a Division of Student Affairs and to be directed by a full-time professional staff member.
Staying Well

Syracuse University is committed to providing a wide range of health care and wellness services that have been specially designed to meet the needs of our students. We strive to provide these services in ways that engage the student as an adult consumer of health care.

From education and prevention around topics of interest to college students and those in early adulthood to services to manage mental and physical healthcare needs, there are many departments your student must be familiar with.

OFFICE OF HEALTH PROMOTION
111 Waverly Avenue, Suite 006443-3514 | healthpromotions.syr.edu

The Office of Health Promotion provides health education and prevention programming on campus that supports the well-being of our students. This includes prevention of sexual assault, relationship violence, and substance abuse, as well as promotion of mental and emotional health, spiritual health, and physical well-being.

DEPARTMENT OF RECREATION SERVICES
241 Archbold Gym | 443-4386 | recreationservices.syr.edu

Recreation services helps students achieve and maintain a healthy, active lifestyle through a variety of programs, classes, and special events designed to fit any interest or skill level.

THE COUNSELING CENTER
SEXUAL AND RELATIONSHIP VIOLENCE RESPONSE TEAM
OPTIONS PROGRAM (ALCOHOL AND OTHER DRUGS)
200 Walnut Place | 443-4715 | counselingcenter.syr.edu

The Counseling Center encompasses services addressing mental health, sexual assault and relationship violence, and substance abuse issues. The center provides free and confidential counseling and mental health services to all full-time Syracuse University and SUNY College of Environmental Science and Forestry students. The Counseling Center’s services include assessment, consultation, crisis intervention, short-term therapy, group therapy, and outreach education. Given the number of students that seek services at the Counseling Center, the services offered are short term in nature. For students seeking or needing long-term assistance, referrals to community resources may be provided.

Students should call the Counseling Center to request an appointment. Initial screening appointments are conducted by phone, usually within 24 hours of the student calling the Counseling Center. The purpose of this initial screening is to determine the student’s presenting concerns and establish a
treatment plan that meets the student’s needs. In the event of a mental health emergency, students may walk in to the Counseling Center and be seen without an appointment.

The Counseling Center is accredited by the International Association of Counseling Services, which certifies that the center has met internationally recognized standards for quality mental health care. The Counseling Center is staffed by licensed psychologists, social workers, mental health counselors, and certified substance abuse counselors.

SEXUAL AND RELATIONSHIP VIOLENCE PREVENTION AND SUPPORT

The University has multifaceted, multipronged, and reinforcing educational programs aimed at preventing sexual assault, sexual violence, and sexual harassment. This includes mandatory online training, in-person training, new student orientation, residence hall discussion sessions, and a variety of programs offered through the Office of Health Promotion.

Students assist with outreach and education programs, help plan events, and can join student groups that facilitate dialogue on campus about sexual assault and relationship violence prevention. Student groups include e5m (Every Five Minutes), Sex-Esteem, Mentors in Violence Prevention (MVP), and A Men’s Issue (AMI).

Confidential Support

Confidential support, assistance, and advocacy regarding sexual assault and relationship violence are available 24 hours per day via the Counseling Center. The Counseling Center serves as the primary entry point on campus for students who have been impacted by sexual assault or relationship violence, providing confidential support services and advocacy. For a confidential off-campus resource, students can contact Vera House at 315-468-3260 (24-hour crisis and support line).

Nonconfidential Support and Title IX Resources

Students can also reach out to the following nonconfidential resources on campus:

- Office of Student Assistance—443-4357
- Title IX Coordinator—443-0211
- Hendricks Chapel (chaplains are a confidential resource)—443-2902
- Department of Public Safety—443-2224

Please review the additional information available at www.syr.edu/hcd/equal-opportunity.html. If you have any questions regarding Title IX or any issue or concern about discrimination or harassment, call 443-0211.
MESSAGES ABOUT ALCOHOL AND OTHER DRUGS
The University requires all new students to successfully complete an online interactive alcohol education course before they arrive on campus. In addition to this, the Counseling Center offers numerous educational events and activities throughout the year for students in residence halls, fraternities and sororities, and other student groups. Syracuse utilizes a comprehensive, environmental management approach to reduce student substance abuse; increase campus safety; and promote a campus culture characterized by civility, good citizenship, and community engagement.

BE Wise Campaign
As a way to address alcohol use and alcohol poisoning, the Division of Student Affairs and student-run public relations firm, Hill Communications, launched the BE Wise Campaign. This harm-reduction campaign seeks to inform students about the dangers of alcohol poisoning, how to avoid it, how to recognize the signs of alcohol poisoning, and how to respond to an alcohol poisoning situation. The purpose of this campaign is not to tell students not to drink, but rather to equip them with knowledge and information to make safer decisions for themselves and their friends if they choose to drink. The campaign serves as one piece of a comprehensive alcohol and other drug prevention plan for the campus.

BE Wise has three main messages: to “Be Real” and know your limits, to “Be There” and make the call when someone is in need of help, and to “Be Aware” by knowing the signs of alcohol poisoning referred to as the “C.U.P.S.” acronym—cold skin, unresponsiveness, puking, and slow breathing. The campaign includes a dynamic and interactive web site, as well as the signature design of the BE Wise owl. The site features professionally produced videos, an interactive blood alcohol content (BAC) calculator, quizzes, and a list of phone numbers students can call in an alcohol-poisoning situation, which can be texted to the user’s cell phone from the web site. In addition, the facts page provides a visual presentation of relevant information students might not necessarily consider as a result of their drinking behaviors. For more information about the campaign, visit bewise.syr.edu.

ASSISTANCE WITH DRUG AND ALCOHOL PROBLEMS
The Counseling Center’s Options program provides individual and group counseling in regard to alcohol and other drug problems. Students may voluntarily request these services or, in certain instances, may be mandated to Options through the University judicial process.
Syracuse University Health Services (SUHS) provides ambulatory health care for illnesses, injuries, and for health maintenance. Services include general medicine, women’s health, men’s health, immunization, nutrition, ambulance and medical transport, pharmacy, laboratory, psychiatric services, and health promotion. The SUHS staff includes physicians, nurse practitioners, nurses, and other healthcare professionals. Students are seen by appointment.

SUHS is accredited by the Accreditation Association for Ambulatory Health Care. The New York State Department of Health licenses the laboratory, pharmacy, and ambulance services.

**Health and Wellness Fee**
The health and wellness fee supports the Counseling Center, Health Services, Department of Recreation Services, and Office of Student Assistance. Students can participate in the services and activities offered by these departments during the semester for which the fee was paid. Other covered health-related services include SU ambulance services, medical transport services, flu shots, nutrition counseling, and short-term psychiatric assessment and intervention. The health and wellness fee also contributes to other health and wellness promotion programming focused on keeping students safe and healthy, and on enhancing their overall coping skills and social-emotional development. It is important to note that the health and wellness fee does not cover charges for pharmacy, laboratory services, or certain clinical procedures and does not cover any services provided by, or referrals to, other specialists, institutions, or agencies.

**Health Insurance**
Syracuse University requires all international students and new students carry health insurance to cover expenses not covered by the health and wellness fee and medical expenses incurred outside of SUHS, such as emergency room care and hospitalization. Students may waive the health insurance requirement if they are able to provide proof of insurance.

If your health care coverage is provided by a health maintenance organization or managed care program, you should determine what coverage is available while your student is outside the network. Students should always carry their health insurance card when seeking care and be familiar with how to access services under their policy.
Immunizations
Syracuse University policy, in accordance with New York State Public Health Law, requires all students to provide proof of immunity to measles, mumps, and rubella. In addition, a completed response form related to meningococcal meningitis vaccine is required. Please complete the health history and immunization form included in your student’s admission booklet, which includes the required immunization information. These forms are due to Health Services by June 30.

Access to Medical Records
Student medical records are strictly confidential and protected by the Family Education Rights and Privacy Act (FERPA). Information cannot be shared with anyone without the written consent of the student. Consent to share details with parents must be given for each encounter.

Pharmacy Services
The SUHS pharmacy is a full-service pharmacy providing a wide selection of prescription medications, over-the-counter medications, vitamins, and dietary supplements. Our pharmacists provide pharmaceutical education and counseling. The pharmacy accepts prescriptions from both SUHS and other health care providers and participates with most insurance prescription plans. Please remind your student to bring his/her insurance card when visiting the pharmacy. Pharmacy charges can also be billed to the student’s bursar account. Call 443-5691 to reach the pharmacy.

Medical Transportation Services
Provides limited non-emergency transport in case of illness or injury or for those needing transportation to local specialist appointments (distance limitations apply). Call 443-4566 in advance to schedule MTS services.

Health Emergencies
When Health Services is closed, students have access to several nearby facilities, including two hospitals adjacent to campus, to assess their health.

Syracuse University Ambulance (SUA)
When school is in session, Syracuse University Ambulance (SUA) provides basic life support-level emergency medical services for the University community and can be contacted by calling 711 (from a campus phone), by dialing 443-4299 from off campus, or #SU (from a cellular phone). Unforeseen circumstances may force SUA to be out of service during regularly scheduled hours. When this occurs, medical calls are referred to a local ambulance company. Additional information may be found on the SUA web site at sua.syr.edu.
UNIVERSITY VILLAGE

YOUR STUDENT’S HOME
AWAY FROM HOME

INDIVIDUAL LEASES
FULLY-FURNISHED
FULLY-EQUIPPED KITCHENS
ALL UTILITIES (SUBJECT TO CAP)
PRIVATE WASHER & DRYER
24/7 MAINTENANCE
WIRELESS INTERNET
CABLE W/HBO
MOVIE THEATER
FITNESS CENTER
STUDY ROOMS
FREE PARKING

UVColvin.com
315 Small Road  |  Syracuse, NY 13210  |  315.424.1047
STRESS
Unfortunately, stress is a natural part of college. At some point, your student may struggle to deal with pressure to meet deadlines, procrastination, poor time management, peer conflicts, lack of sleep due to academic all-nighters or late-night socializing, health concerns, or difficulty in family relationships. Most of these are manageable if students (and you) know the emotional and physical signs of stress and the ways it can be alleviated.

<table>
<thead>
<tr>
<th>Signs of Stress</th>
<th>Emotional/Behavioral</th>
<th>Physical</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Difficulty concentrating</td>
<td>• Increased heart rate</td>
<td>• Increased heart rate</td>
</tr>
<tr>
<td>• Anxiety</td>
<td>• Muscle tension</td>
<td>• Muscle tension</td>
</tr>
<tr>
<td>• Depression</td>
<td>• Changes in sleeping, eating, or sexual habits</td>
<td>• Changes in sleeping, eating, or sexual habits</td>
</tr>
<tr>
<td>• Increased use of alcohol and other drugs</td>
<td>• Lack of energy</td>
<td>• Lack of energy</td>
</tr>
<tr>
<td>• Irritability</td>
<td>• Headaches</td>
<td>• Headaches</td>
</tr>
<tr>
<td></td>
<td>• Hives</td>
<td>• Hives</td>
</tr>
</tbody>
</table>

Moderating physical reactions to stress is one way of dealing with the immediate distress. Tips for managing the symptoms of stress include exercise, healthy eating, getting enough sleep and maintaining regular sleep patterns, breathing exercises, yoga and meditation, and avoiding alcohol, caffeine, and nicotine.

Once the source of stress has been identified, it is often possible to get a sense of which stressors can be changed. This also means coming to terms with one’s limits and being realistic about how much time and energy can be devoted to making these changes. Students should be encouraged to manage their time well, including setting aside time for leisure.

Developing mutually supportive friendships on campus can be beneficial to students. These relationships allow students to problem-solve and gain a better understanding of themselves and their priorities.

Students should anticipate that there will be setbacks and failure and consider approaching these frustrations as opportunities for growth.

Fitness and Recreation
Regular exercise and stress management are important to a balanced and healthy lifestyle. The Department of Recreation Services offers a wide range of recreational options for students—from fitness centers, personal training, and fitness classes to ice skating and intramural sports. Facilities managed by the department include Archbold and Flanagan gyms; the Women’s Building; the Bill and Marilyn Tenny Ice Skating Pavilion; Archbold, Brockway, Ernie Davis,
Goldstein, Marion, and Marshall Square Mall fitness centers; a Challenge Course with high and low ropes elements; outdoor tennis courts; sand volleyball courts; and a variety of fields. Recreation Services also sponsors the Late Night at the Gym program, outdoor education trips, including whitewater rafting, snowshoeing, and skiing and snowboarding.

Spiritual Wellness

HENDRICKS CHAPEL
Hendricks Chapel is the diverse religious, spiritual, ethical, and cultural heart of Syracuse University that connects people of all faiths and no faith through active engagement, mutual dialogue, reflective spirituality, responsible leadership, and a rigorous commitment to social justice. In addition to worship services, group meetings, and special events, the chapel has two choirs; serves as a place of dialogue; offers programs on moral and ethical concerns; features notable speakers; sponsors interfaith travel experiences; provides pastoral/spiritual counseling; and is home to the Interfaith Alliance. The Office of Engagement Programs provides opportunities for civic engagement that promote social justice both on campus and in the wider Syracuse community. Weddings and memorial services may be held in the chapel. All programs and activities at the chapel are open to students of all religious and nonreligious traditions. For more information, visit hendricks.syr.edu.

Student Support and Intervention

OFFICE OF STUDENT ASSISTANCE
306 Steele Hall | 443-4357 | syr.edu/currentstudents/studentassistance.html

The Office of Student Assistance serves as a central support hub to help students and their families manage crises, life traumas, and other concerns or barriers that impede success. The office works to address the needs of students who struggle in areas such as psychological health, physical health, crime victimization, sexual assault, relationship violence, and social adjustment through a variety of interventions, referrals, advocacy, and follow-up services.
Safety and Security

DEPARTMENT OF PUBLIC SAFETY
Sims Hall | 315-443-2224 | publicsafety.syr.edu | facebook.com/syracusedps |
Twitter: @SyracuseDPS

Department of Public Safety Responsibilities
The department’s primary responsibilities are to protect life and property; prevent and deter crime; and enforce those laws, ordinances, and University rules that contribute to a healthy environment.

The department pledges to focus efforts on creating and maintaining a living, learning, and working campus environment that fosters academic excellence, student creativity, employee productivity, and community engagement. This task, however, is one that DPS cannot pledge to accomplish alone. Our efforts to maintain a safe and secure campus will rely on collaborative relationships with the many communities that make up this University—parents, students, faculty, staff, and neighbors. Together, we can create a thriving campus setting that is free of fear, crime, and disorder—one that provides a safe platform for creative, cultural, and academic exchange.

We encourage you to partner with us and reinforce our safety and crime prevention efforts by reminding your student to practice the basic fundamentals of safety, such as choosing to walk in groups, closing a propped door, never leaving property unattended, locking residence doors, and knowing how and where to report suspicious activity. These habits will have a direct impact on the creation of a safe campus environment.

We welcome feedback and encourage you to visit our web site for an overview of our programs and services, and for the latest and most accurate information on crime that occurs in our community.

About Our Staff
The Department of Public Safety has more than 100 staff members. Of those, approximately 70 have peace officer status. Campus peace officers are required to successfully complete a New York State-certified Campus Peace Officer Academy or New York State Police Academy. The academy consists of more than 500 hours of physical, academic, and practical training. In addition to successful completion of the academy, a drug screen, a psychological evaluation, and a background investigation are administered.

The powers granted include, but are not necessarily limited to, the power of arrest based on probable cause; the authority to enforce orders of protection in relationship violence cases; the ability to make traffic and suspicious vehicle stops; the right to confiscate stolen property, illegal weapons, and controlled substances; the authorization to operate emergency equipment; and access to state and federal records to facilitate first-responder calls and investigations.
DPS maintains a core group of community service officers who hold security officer certification and who continue to patrol university buildings and grounds, assist motorists in need, help with crime prevention efforts, and assist with requests to staff key campus and satellite buildings. DPS also employs trained dispatchers, several key personnel with law enforcement experience, more than 275 student staff members who assist as residential security aides (for access control), student marshals, shuttle escort drivers, and office support. All officers, dispatchers, and student staff members working at assigned posts wear identifiable uniforms and must successfully complete training required for their respective positions.

**Safe Learning Environment**

DPS is dedicated to maintaining a safe and secure living, learning, and working environment in partnership with those it serves by respectfully employing the highest professional standards and providing exceptional service to the SU community. The department accomplishes its mission by soliciting and encouraging all members of our community to take an active role in this mission. This process leads to the identification, recognition, and elimination of crime hazards and risks within the community.

The department is organized much like a municipal police department, with special emphasis on proactive crime prevention and community-oriented problem solving. The patrol division, which includes both sworn and nonsworn officers, provides proactive vehicular, bicycle, and foot patrols. The crime prevention division offers educational programming that focuses on teaching community members how to reduce crime, to avoid safety risks, and the behaviors associated with those risks. The DPS staff maintains an ongoing open dialogue with students in open forums and through our social media channels to discuss and develop additional strategies and initiatives to reduce crime, fear, and disorder on campus.

**Prevention and Common Sense**

We tell our students to use common sense when traveling about both the University campus and the community at large. Here are a few additional suggestions:

- Whenever possible, travel in groups.
- Always inform a roommate or friend of your destination and expected time of return.
- Travel in well-lit areas at all times.
- Immediately report any suspicious activity to DPS by dialing 711 from a campus or #SU (from any cellular phone with Sprint, Verizon, or AT&T service in the University area), calling 443-2224, or by activating a blue light alarm.
• Students may send a text message or e-mail to 711@syr.edu if they are in an emergency situation where they cannot make a phone call.
• There is a phone line dedicated to student safety escorts. If a student feels unsafe and needs a walking or shuttle escort, they may dial 443-SAFE (7233).

Residential Security
From 7 a.m. to 8 p.m. each day, students who have a valid Syracuse University I.D. card are permitted access to their residence halls by swiping their I.D. card through a reading device. From 8 p.m. to 7 a.m. each day, the residence halls are staffed with residential security aides positioned at the main entrance to each residence hall. Residents of each respective residence hall must produce a valid SU I.D. card to the residential security aides to gain access. Nonresidents of the residence hall, including other Syracuse University students as well as guests, must sign in and be escorted by a resident once they are allowed entrance.

Community Safety
The following is a list of programs we suggest every community member take advantage of to reduce her or his “victim profile:”

• Don’t Walk Alone safety escort service
  Safety marshals, equipped with a two-way radio and wearing visibly marked shirts and jackets, provide free walking escorts to University students, staff, and faculty members. Walking escorts are provided on North Campus from academic buildings to residence halls or parking facilities, and vice versa, beginning at 8 p.m. throughout the academic year. The Centro and Ultimate Arrival bus services are the primary resources for safe student transportation off campus. When these reliable and safe transportation methods are unavailable, the Department of Public Safety operates Safety Shuttle services to assist with safety escort requests between North Campus, South Campus, and the immediate off-campus area. Students may request safety escorts by calling 443-SAFE (7233); either a walking escort or a shuttle escort may be dispatched, depending upon the caller’s location and other situation-specific factors.

• Bicycle Registration
  This program encourages students and staff to engrave or place a unique identifier on personal property to deter theft and increase the possibility of recovering stolen property. Registration forms are available at publicsafety.syr.edu.
• **Blue Light Alarm System**
  This system consists of more than 140 emergency two-way call stations at strategic locations throughout the campus. Students can identify the stations by pole-mounted strobe lights above the call box. When the alarm is depressed, an individual can communicate directly with the communications center at DPS.

• **Rape Aggression Defense (R.A.D.)**
  The Rape Aggression Defense (R.A.D.) System is a program of self-defense tactics for women. DPS offers R.A.D. classes throughout the year free of charge.

• **Adopt-A-Hall**
  Adopt-A-Hall is an avenue for DPS officers to build relationships with students and staff in residence halls to generate an atmosphere of trust and to assist in creating a safer and more informed community.

**Student’s Role**

The security-related projects and services in place today resulted from careful study and widespread collaboration across campus and with the Syracuse Police Department. Considerable input continues to be solicited and received from students and other University community members through surveys, on- and off-campus forums, focus groups, student associations, and advisory boards and committees.

DPS encourages students to review publications, attend campus programs and open forums, read the annual Campus Safety brochure, and pay attention to our web site (publicsafety.syr.edu), Safety Alerts, and fliers posted at a multitude of locations.

A number of initiatives related to safety on and around campus are in place, including:

• the Orange Watch program, which provides enhanced DPS presence in key areas on the North and South campuses and in neighborhoods north and east of campus. Orange Watch officers are on patrol throughout the calendar year with a pronounced presence from 7 p.m. to 5 a.m. and on weekends, times when students have the most serious concerns about safety;

• I.D. card access points in each residence hall that allow only authorized people to enter;

• the Residential Security Aide (RSA) program in each residence hall;

• a permanent community services officer and emergency phone at Syracuse Stage, The Nancy Cantor Warehouse, Peck Hall, Bird Library, and the Center of Excellence;
• an expanded, off-campus neighborhood safety patrol on duty seven nights a week;
• the South Campus Welcome Center; and
• the Office of Off-Campus Programs and Commuter Services in the Division of Student Affairs.

Students play an important safety and security role in the campus community. They should report suspicious behavior or suspected crimes and are urged to pay attention to details and quickly report what they see or hear. Students can report nonemergency suspicious behavior anonymously by calling 443-TIPS (8477) or using the Silent Witness web site at publicsafety.syr.edu and clicking on “Report a Crime.” For emergencies, students can dial 443-2224 (or 711 from campus telephones). In an emergency situation where a student cannot make a phone call, a text or e-mail message can be sent to 711@syr.edu.

Orange Alert
Orange Alert is SU’s crisis notification system, which uses text messages and phone and e-mail alerts, along with an on-campus siren, to provide rapid notification and instructions to members of the University community only in the event of a critical incident in progress. For example, this could include an individual who is considered armed and dangerous, a widespread hazardous materials incident, an explosion, or any other event in which there is an immediate threat of physical harm or death to campus community members.

To ensure that your student receives crisis alert notification messages, he or she should log onto MySlice, click on the “Orange Alert” link and follow these simple steps:

1. Verify/add his or her phone number(s).
2. Verify/add his or her e-mail address.
3. Select the priority order in which he or she wants to be contacted (for instance, #1 cell phone text message, #2 cell phone voice message, #3 e-mail message, etc.).
4. Click “Save.”

All information provided will remain confidential and will only be used for the purpose of critical incident notification.
Finances

BURSAR’S OFFICE
001 Archbold | 443-2444 | bursar.syr.edu

Tuition and Financial Policies
Each year, the Bursar’s Office issues a publication on tuition and fee schedules and related policies. This publication is online at bursar.syr.edu.

Payment Plans
Payment can be made in full for the semester’s charges on or before August 1 for the fall semester and on or before December 15 for the spring semester. The University offers a monthly payment plan that is extended over the academic year. Applications are available in the Bursar’s Office or online at bursar.syr.edu. There is an annual, nonrefundable application fee of $70.

Student Accounts
Students are encouraged to grant shared access to their account through myslice.syr.edu.

Financial Hold
A student is placed on financial hold as a result of a past-due obligation to the University. The student’s ability to participate in registration and receive a transcript/diploma is suspended until the financial hold is cleared.

Requesting a Refund
A student may request a refund in person at the Bursar’s Office, by calling 443-2444, by e-mail to bursar@syr.edu, or at myslice.syr.edu. All refunds are issued to the student unless we are requested by the student to do otherwise. If the overage results from a Parent Loan (PLUS), the refund is sent to the parent who applied for the loan. Students may sign up for direct deposit of refunds on myslice.syr.edu.

Financial and Merit-Based Aid

OFFICE OF FINANCIAL AID AND SCHOLARSHIP PROGRAMS
200 Archbold | 443-1513 | syr.edu/financialaid

Applying for Aid
Students must annually file a Free Application for Federal Student Aid (FAFSA) to apply for federal financial aid. Students wishing to apply for Syracuse University grants must annually file the CSS/Financial Aid Profile. All filing requirements and links to applications are available on the student’s MySlice Financial Aid to-do list. A student may grant a parent/guardian/spouse access to the Financial Aid section of MySlice.
FINANCIAL AND MERIT-BASED AID

The terms of each type of financial aid are detailed in the online publication cited in the student’s award letter and our financial aid web site. As a general rule, scholarships are renewable if the student maintains a 2.75 or better GPA. Students wishing to apply for financial aid for the next academic year must complete the appropriate applications. All financial aid applications are reviewed annually for eligibility and are based on funding levels. The amount of federal financial aid is determined annually based on federal regulations, student eligibility, and the availability of funds. Syracuse University grants are generally renewed; however, they may be adjusted if there are changes in family circumstances (e.g., other siblings no longer in college, changes in family income, or new information required). More details on renewing financial aid awards are available on the policy page of our web site.

**Merit-Based Aid**

Merit-based scholarships are awarded in fixed dollar amounts for the four years during which the student is enrolled as a full-time undergraduate (five years for students in five-year programs). The amount of the scholarship will remain the same for as long as the student remains eligible.

Merit-based scholarship recipients are selected at the time of admission to the University by the Admissions Committee, with the exception of the Scholarship In Action Scholarships. For more information, visit syr.edu/financialaid/scholarships.

**Scholarship Opportunities**

The Office of Scholarship Programs provides scholarship information to Syracuse University students. Most Syracuse University scholarships are awarded to students at the time of admission. However, many outside agencies award scholarships to students independently. To learn more about scholarship opportunities outside the University, as well as scholarship search services, visit the Scholarship Programs section of our web site or inquire by e-mail at scholar@syr.edu.

**Loans**

All students who apply for financial aid will qualify for a Federal Direct Loan. The amount that students may borrow is based on their academic year: freshmen can borrow $5,500, sophomores $6,500, and juniors and seniors $7,500.

All parents are eligible to borrow the difference between the cost of attendance and the student’s financial aid through the Federal Direct Parent PLUS Loan program. In addition, a variety of alternative (private) educational loan programs is available to students. Learn more about the loan application process by visiting our web site.

Additional information regarding loan options, and recommended application deadlines, can be found on our web site.
Planning for Tuition and Fee Increases
The hard truth is that the price of an education at a nationally recognized institution like Syracuse University increases each year. The Chancellor, the faculty, and the administration make every effort to keep costs as low as possible. It is important for students and families to plan for annual cost increases and to be prepared for the financial commitment.

OFFICE OF HUMAN RESOURCES STUDENT EMPLOYMENT SERVICES
210 Steele Hall 443-2268 | humanresources.syr.edu/resources/students |
Job openings: www.sujobopps.com

Federal Work Study
Many students who receive financial aid from Syracuse University will have Federal Work-Study (FWS) included as part of their financial aid award. A student with an FWS award is able to accept part-time employment in either an on-campus or off-campus position as an FWS student. When a student works an FWS job, a portion of the student’s salary is paid by a federal grant administered by the Office of Financial Aid.
Students who work an FWS job will get a weekly paycheck for the hours worked. Students are responsible for finding a job from the FWS positions listed on the University’s Human Resources Employment Services web site at hres.syr.edu.

Since FWS wages are paid on a weekly basis as they are earned, an FWS award is not credited to a student’s account at the Bursar’s Office or deducted from University charges.

Should your student seek employment during the school year, he or she can contact Human Resources Student Employment Services (HRSES). The office strives to provide interested students with the opportunity for personal growth through on and off-campus employment and community service encompassing experience, training, and example.
Our Modern Hotels offer the Convenience of Armory Square and the Customer Service you would expect from Marriott.

For Reservations, call us today!

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Courtyard offers the comfort of one king or two queen beds that fit your needs.

Residence Inn offers 1 & 2-bedroom suites featuring separate living & sleeping areas and a fully equipped kitchen.

Marriott.com/syrdr - Residence Inn
Marriott.com/syrdt - Courtyard
300 West Fayette Street, Syracuse, NY 13202
AMERICU CREDIT UNION IS A smart choice FOR YOUR FINANCIAL NEEDS.

Friendly, experienced people. Our staff has helped thousands of local people with all their financial needs – from checking and savings to mortgages and credit cards, to specialized business services.

Convenient locations. With 18 financial centers and hundreds of ATM’s, we’ve got you covered!

Quick decisions made locally. Better rates + lower fees. We reward your loyalty with preferred rates and low or no fees.

Community support. We take pride in supporting and giving back to the communities we serve.

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Not a member? Not a problem! You can open an account with just $5 if you live, work, worship, or attend school in Central or Northern New York.

www.americiu.org | 800.388.2000
Visiting Campus

PARKING AND TRANSIT SERVICES
621 Skytop Road, Syracuse NY 13244-5300 | 443-4652 | parking@syr.edu | parking.syr.edu |
Academic year hours: 8:30 a.m. to 5 p.m. | Summer hours: 8 a.m. to 4:30 p.m.

Parking and Transit Services is responsible for allocating and administering parking and shuttle bus service on the Syracuse University campus. Please note: First-year students are not permitted to have cars on campus. Several brochures, including a campus map, are available on the web site.

VISIT SYRACUSE
115 West Fayette Street, Syracuse NY 13202-2800 | visitsyracuse.org

Visit Syracuse (the Syracuse Convention and Visitors Bureau) can help you learn more about the City of Syracuse and Onondaga County. Questions about local lodging, day trips, and other details of your trip can be discussed with it directly. Use its web site to find a hotel, learn more about local dining, and to see a calendar of events.
slumber party for one.
Relax. Snuggle up. Enjoy a little "me time" on Cloud Nine. The Hampton bed experience. A plush, down-like comforter. Crisp white duvet. Soft new sheets. And your choice of cushy pillows. Plus, Hilton HHonors® members can earn hotel points and airline miles. For reservations, visit hampton.com or call 1-800-HAMPTON.

Complimentary Hot Breakfast
Cozy Hampton Bed
100% Satisfaction Guarantee
SUCCEED in the classroom! Students have many choices when purchasing textbooks: used or new, rent or buy, online or in-store. Whatever the decision, the Bookstore has the right textbooks—at the right time! And, no matter the SUBJECT, our general book department has the reference books and study guides to help.

SUITE LIVING is the on-campus place to shop for bed linens, towels, storage solutions, fans, lamps and more. No need to load the car or ship from home—we’ve got all the SUPPLIES they’ll need to outfit their room in comfort!

SURPRISE your student with Hugs from Home! Order cakes, snack packages, fruit baskets, balloons and more for birthdays, get well, or just because you’re missing them. We’ll deliver your gift to their residence hall or prepare it for convenient pickup. Need a SUGGESTION? Our staff is happy to put together something special just for your student.

SURVIVE an attack of the late night munchies by renting a MicroFridge from the Bookstore! This all-in-one microwave, refrigerator and freezer is approved for SU residence halls. Fill it with SUSTENANCE from the Market—a convenience store filled with fresh, frozen & refrigerated foods including organic, vegetarian, vegan, gluten-free and international selections.

From the Bookstore Charge program to our extensive selection of SU apparel and gifts, rely on the SU Bookstore to assist your student transition to life at SU!

Visit our website at bookweb.syr.edu for more information.
Fayette Street and West Street. The Warehouse is at the corner of West
Turn LEFT onto WEST FAYETTE STREET.
Take a RIGHT onto FRANKLIN STREET.
Take a LEFT onto JEFFERSON STREET.
Turn RIGHT onto SOUTH SALINA STREET.
Travel WEST on HARRISON STREET.
Syracuse, NY 13202
350 West Fayette Street
Served by frequent free shuttle buses.
SOUTH CAMPUS

PARKING SERVICES
Manley Field House
M-17 Art Education
GETTING TO SYRACUSE UNIVERSITY

BY CAR

University Village Apartments
Tennity Ice Skating Pavilion
J. Stanley Coyne Stadium
Institute for Sensory Research,
Goldstein Student Center

To Syracuse University Main Campus

SOUTH CAMPUS

Bernice Wright Nursery School
Undergraduate Admissions Processing Center
Joey B. and Iwashita Lodge Athletics Complex
M. I. T. Education and Research School

GETTING TO SYRACUSE UNIVERSITY BY CAR

From points north and west:

Take Interstate 90 (New York State Thruway) to Exit 18. From Interstate 81, Exit 18, then follow directions below.

From points south and east:

Take Interstate 81 to Exit 18. From Interstate 81, Exit 18, then follow directions below.

From Interstate 81, Exit 38:

From points south and west:

To Syracuse University Parent and Family Resource Handbook 2015

215-443-1200
pandf.syr.edu

SYRACUSE UNIVERSITY

Parents Office
A unit within the Division of Student Affairs
2200 Schine Student Center
Syracuse, NY
13244-1199

Parent and Family Resource Handbook’15
South Campus

Garvan, A. Anthony Student Activities Center
Javits Center
Academic Student Center
Institute for sensory Research
Undergraduate Biochemistry Program Center
A. Sterling Gradwool
Joseph B. and Destiny Lodge Athletics Complex
M. F. P. Education and Urban Pride
Wynne Wright Bierce Library
Manley Field House
M-17 Art Education and Design
Tennity Ice Skating Pavilion
Syracuse University Research Park, J. Stanley Coyne Stadium
Goldstein Student Center
ComArt

Getting to Syracuse University by Car

From points north and south:
Take Interstate 90 (New York State Thruway) to Exit 36 and take Interstate 81 Southbound to Exit 18. From there, follow directions below.

From points east and west:
Take Interstate 81 to Exit 18, then follow directions below.

To Syracuse University Main Campus

Parents Office
A unit within the Division of Student Affairs
3120 John Street Student Center
Syracuse, NY
13204-1129
315-443-1200
parents.syr.edu

Parents and Family Resource Handbook
'15